#### // Nordnet

# Company presentation January 2023

**//** Nordnet

# Introduction to Nordnet

## This is Nordnet

# We exist to democratise savings and investments

# 715bn

Savings capital SEK as of Dec. 2022

# **1.7**m

Active customers in 4 Nordic countries as of Dec. 2022

# 56m

On-exchange trades in 2022



## Pan-Nordic powerhouse



#### Nordic broker

#1 domestic broker on Nordic exchanges 2022



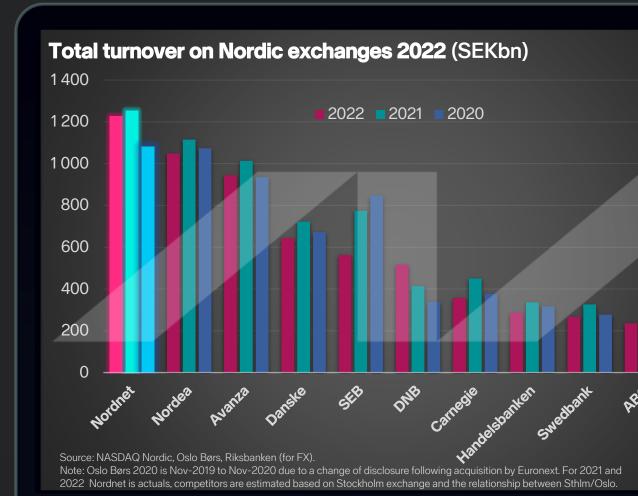
### **NPS** position in Nordics

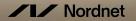
#1 NPS position vs key competitors with #1 rank in DK, FI, NO; #2 in SE



#### Market share in Nordics

#1 market share of addressable market among online platforms





### ASPIRATION #1 choice for Nordic savers and investors

"The Nordic's most satisfied customers enabled by a stateof-the-art platform for all their savings and investment needs."



### BRAND PROMISE Building the best platform for savings and investments

"Through leading UX, cutting-edge financial products, automated and inspiring customer journeys as well as tools for informed decisions, we are building the best platform for savings and investments – enabling higher returns."

/// Nordnet

### **Clear strategic focus**

#### SAVINGS AND INVESTMENTS

### INDIVIDUALS

#### NORDIC REGION

DIGITAL DISTRIBUTION

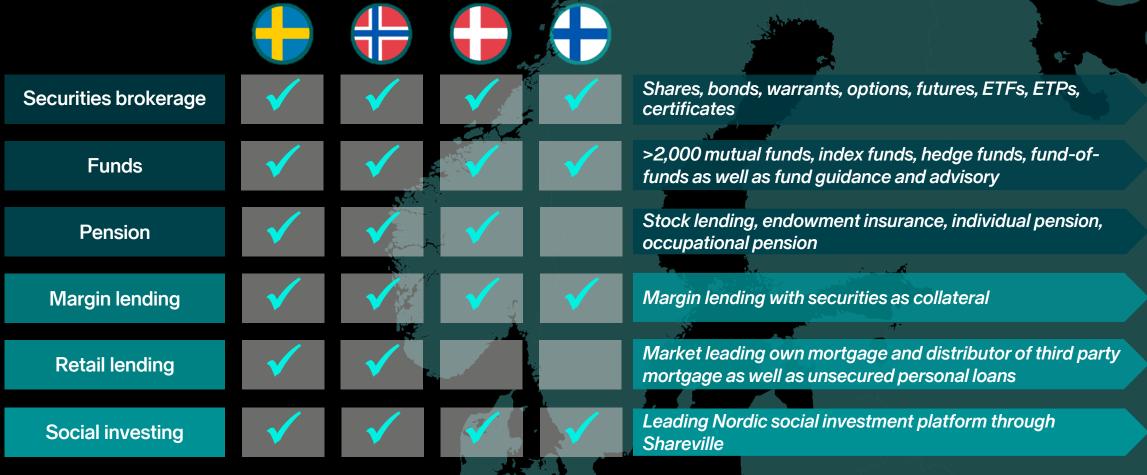


# Nordnet caters to three distinct customer groups

Share of December 2022 savings capital<sup>1</sup> (%)



# One-stop shop for savings and investments



#### Nordnet

## Best in class user experience in our channels





New Nordnet app New app released 2H 2018

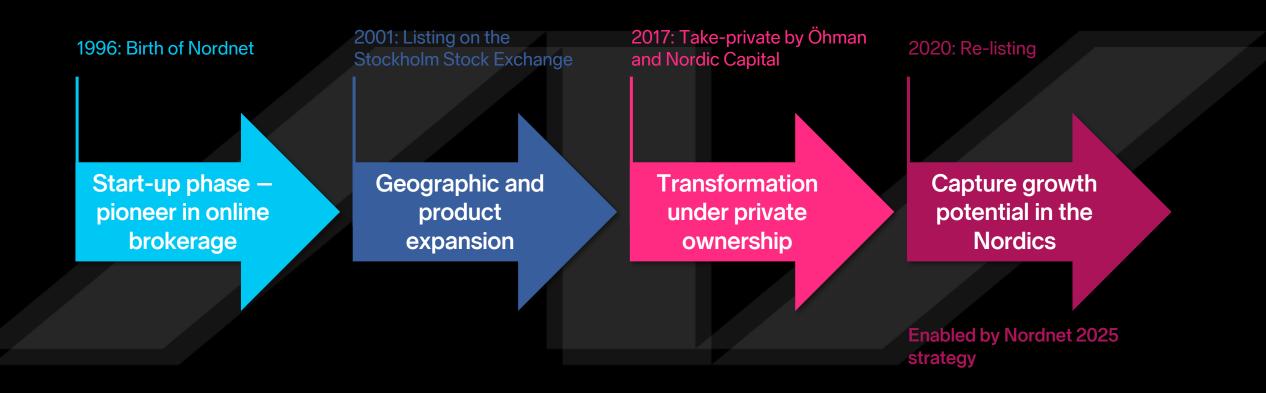




Shareville Social investment community



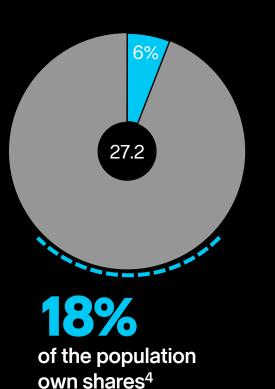
# We have worked hard to perfect our digital platform for savings and investments since 1996



## Nordnet is taking market share in a growing market

Share of total population December 2021 | Million

Nordnet's share



Addressable market growth outlook<sup>1</sup> Savings capital, SEKtln

6%

~13.0

2021E

CAGR +7%

Market size current Nordnet market share

3%

~7.6

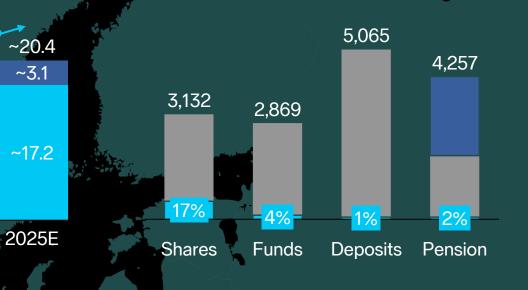
2016A

Market size extended

~3.1

Market share of addressable market<sup>1</sup> December 2021, SEK bn

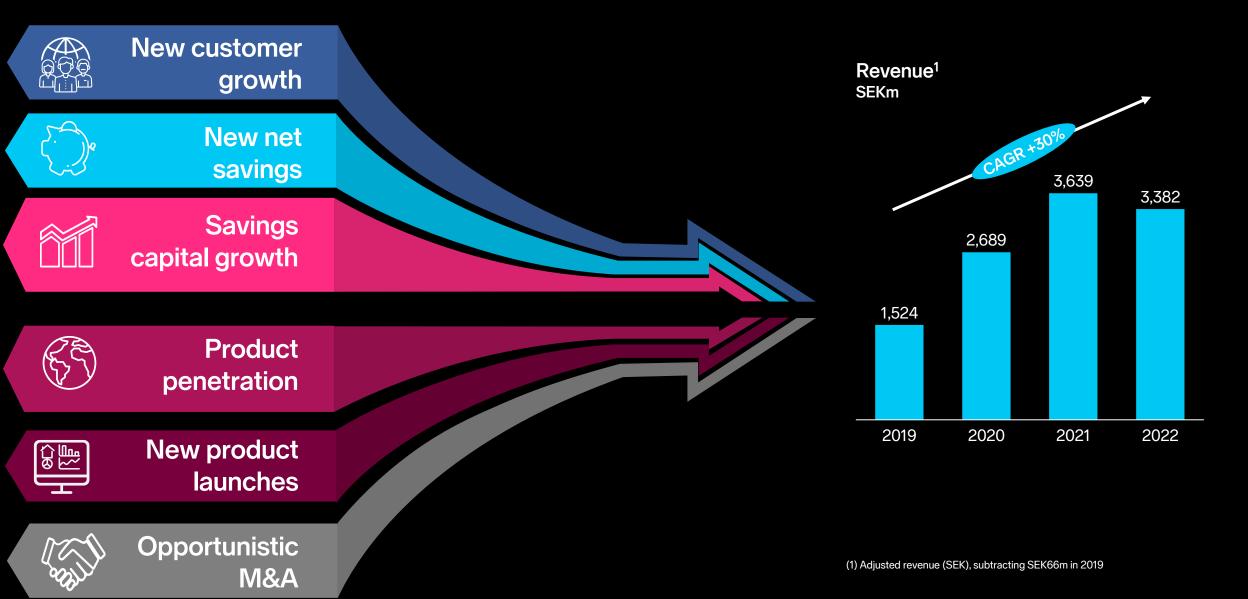
Nordnet's share of addressable market Extended market



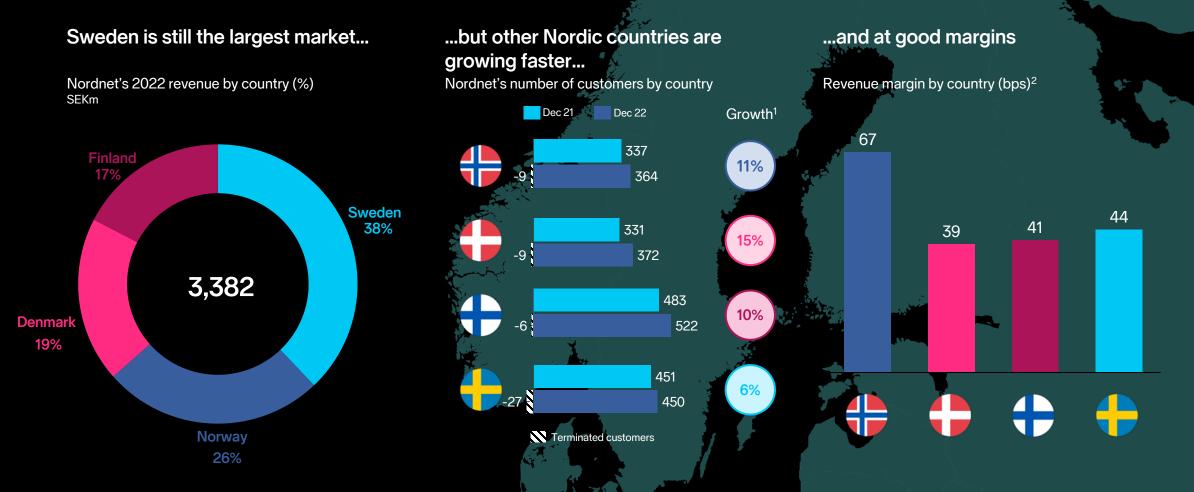
(1) Source: SCB, Svensk Försäkring, SSB, Finans Norge, Nationalbanken Denmark, Statistics Denmark, Statistics Finland, Finnish centre for pensions, Team analysis; (2): Excludes development in extended market (Finnish wrapper, Danish Livrente); (3): Extended market of Dansih Livrente and Finnish wrapper is currently not addressable; Addressable market defined as the estimated part of the overall Nordic savings market that Nordnet caters to with its current product offering (4); Source: Euroclear Sweden 2020; Euronext Securities Oslo 2021; Euronext Securities Copenhagen 2021; Euroclear Finland 2021



### Nordnet has six main revenue growth drivers



# Only pan-Nordic digital savings and investment platform at scale

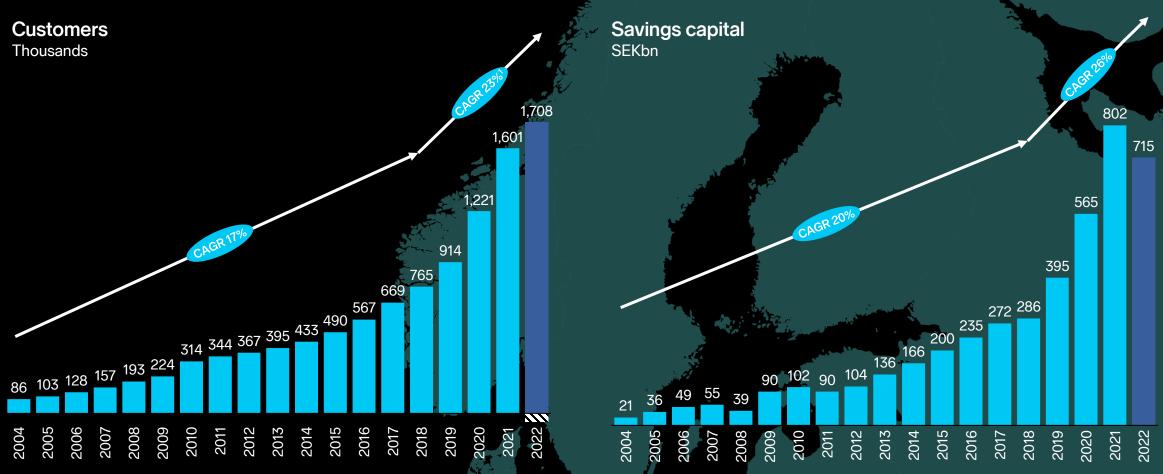


(1) Growth figures excludes the customers that during H1 2022 were terminated related to the project concerning the collection of complete customer documentation, which is described in Nordnet's interim report for the third quarter 2021;

(2) 2022 revenue divided by average quarterly savings capital over the period



# Strong long-term growth in customers and savings capital



#### Terminated customers

(1) Including the 51 700 customers that during H1 2022 were terminated related to the project concerning the collection of complete customer documentation, CAGR would have been 22%

# Rigorous focus on cost discipline to drive operating leverage

Key drivers of operating leverage



Scalable cloud-powered tech platform

- Process simplification and automation
- Highly efficient customer growth
- Manage third-party spend

Operating leverage drives improvement in cost margin

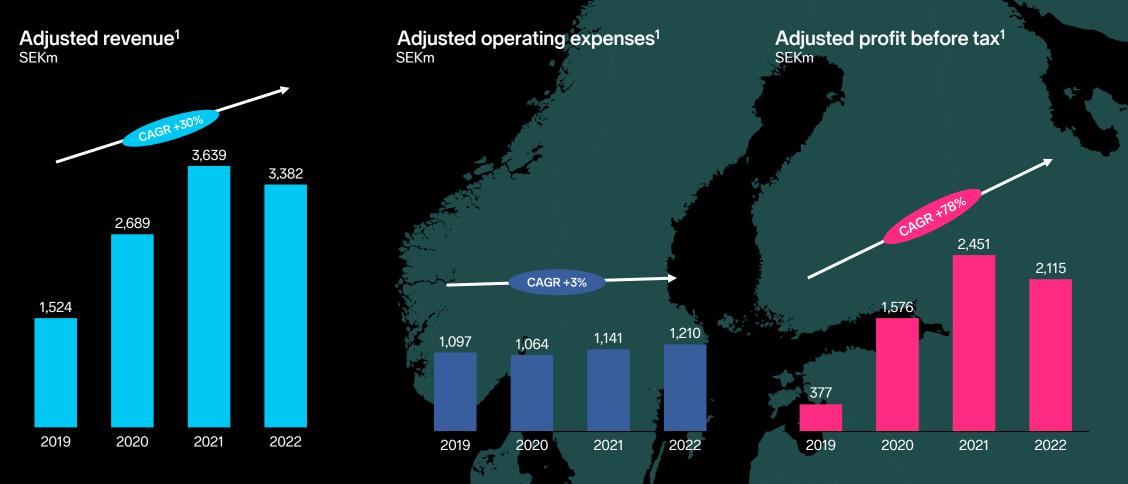
Adjusted operating expenses<sup>1</sup> in absolute terms and in relation to avg. savings capital (bps)<sup>2</sup>

- Adjusted operating expenses (SEKm)
- Adjusted operating expenses in relation to avg, savings capital (bps)



(1) Adjusted operating expenses; subtracting SEK16m in 2018, SEK65m in 2019, SEK129m in 2020 and SEK81m in 2022. Adjusted operating expenses includes amortisation of PPA intangibles and excludes credit losses. (2) Based on quarterly average savings capital over the period

# Revenue growth together with operating leverage driving significant profit growth



(1) Adjusted revenue, subtracting SEK66m in 2019; Adjusted expenses; subtracting SEK16m in 2018, SEK65m in 2019, SEK129m in 2020 and SEK81m in 2022. Adjusted operating expenses includes amortisation of PPA intangibles and excludes credit losses

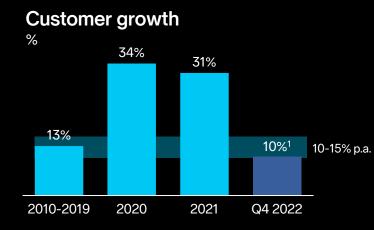
## Updating medium-term financial targets

	Previous target	New target	
Customer growth	15%	10-15%	Medium term financial targets adjusted to account for new interest rate environment and 2022 stock market
Average savings capital/customer <sup>1</sup>	~450k	~420k	performance. Financial targets assume the following over the medium
Income/savings capital <sup>2</sup>	~0.45%	~0.55%	<ul> <li>term:</li> <li>Average interest rate of 2%</li> <li>Average annual stock market performance of +5%</li> </ul>
Adjusted operating expenses growth <sup>3</sup>	~5%	~5%	Adjusted operating expenses expected to increase by ~7% in 2023.
Dividend payout	70%	70%	

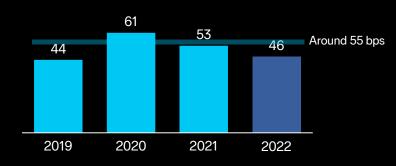
(1) Average quarterly savings capital per customer over the last twelve months; (2) Adjusted revenues in the last twelve months divided by the average quarterly savings capital over the same period; (4) Adjusted operating expenses subtracting SEK16m in 2018, SEK65m in 2019, SEK129m in 2020 and SEK81m in 2022. Includes amortisation of PPA intangibles and excludes credit losses.

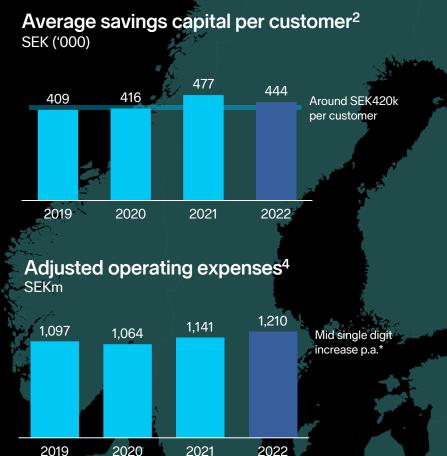
## **Medium-term financial targets**

Target



#### Income in relation to savings capital<sup>3</sup> bps





#### Dividend payout ratio

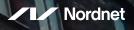
"Deliver superior total returns to shareholders via a pay-out ratio of 70% of statutory net income, translating to a pay-out of SEK 4.60 per share for 2022"

Financial targets assume the following over the medium term:

- Average interest rate of 2%
- Average annual stock market performance of +5%

\*Adjusted operating expenses expected to increase by ~7% in 2023.

(1) Customer growth in the last 12 months was 9% including the 51,700 customers that during H1 2022 were terminated in connection with a project concerning the collection of complete customer documentation; (2) Average quarterly savings capital per customer over the last twelve months; (3) Adjusted revenues in the last twelve months divided by the average quarterly savings capital over the same period deducting SEK 66m in 2019; (4) Adjusted operating expenses subtracting SEK16m in 2018, SEK65m in 2019, SEK129m in 2020 and SEK81m in 2022. Includes amortisation of PPA intangibles and excludes credit losses.



# We are positioned to be long-term winners

#1 PAN-NORDIC DIGITAL PLATFORM

PASSIONATE AND TALENTED PEOPLE

11/ Norah

STRONG, SUSTAINABLE GROWTH

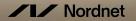
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OPERATING LEVERAGE AND CAPITAL LIGHT



# Nordnet 2025 strategy

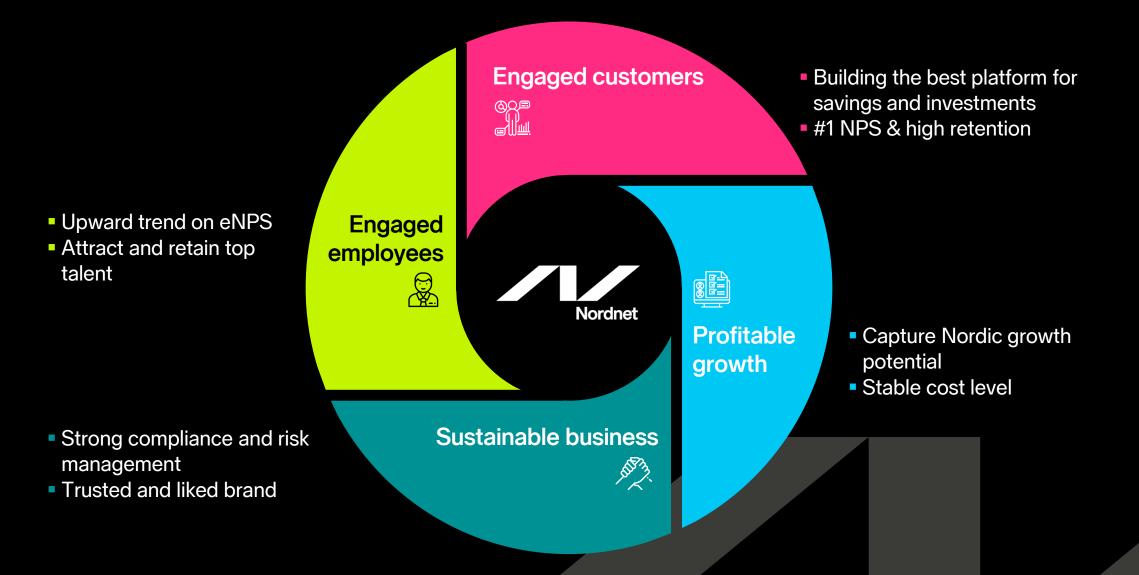


### ASPIRATION #1 choice for Nordic savers and investors

"The Nordic's most satisfied customers enabled by a stateof-the-art platform for all their savings and investment needs."

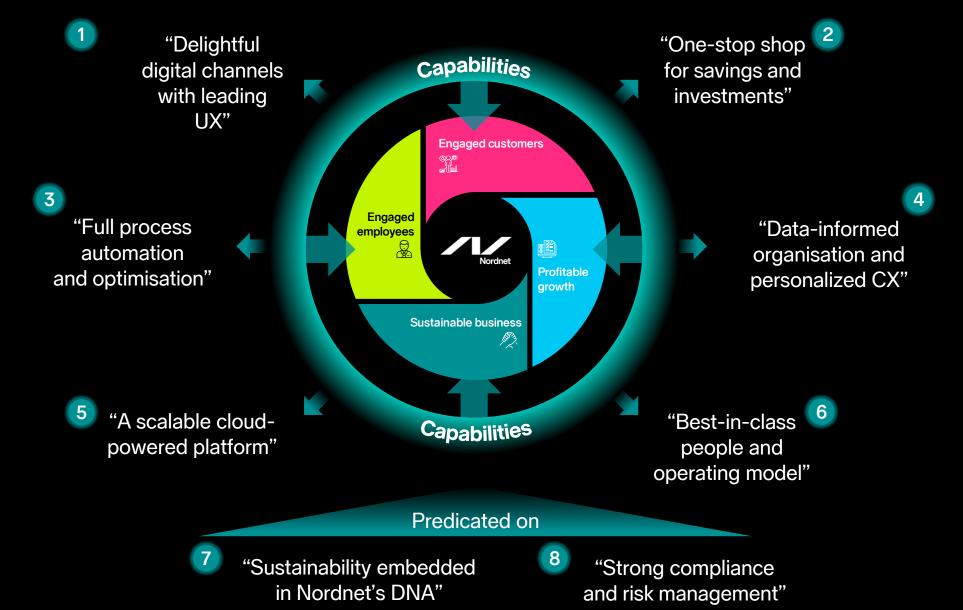


## Key strategic ambitions



Nordnet

## How we will get there





## Channels: Best in class user experience

#### "Delightful digital channels with leading UX"



#### Key initiatives



NEXT as a financial cockpit and as a consolidator of key customer segment capabilities



App to transition from "control of investments on the go" to "live your financial life in the app" including more **saver** flows for this important customer segment



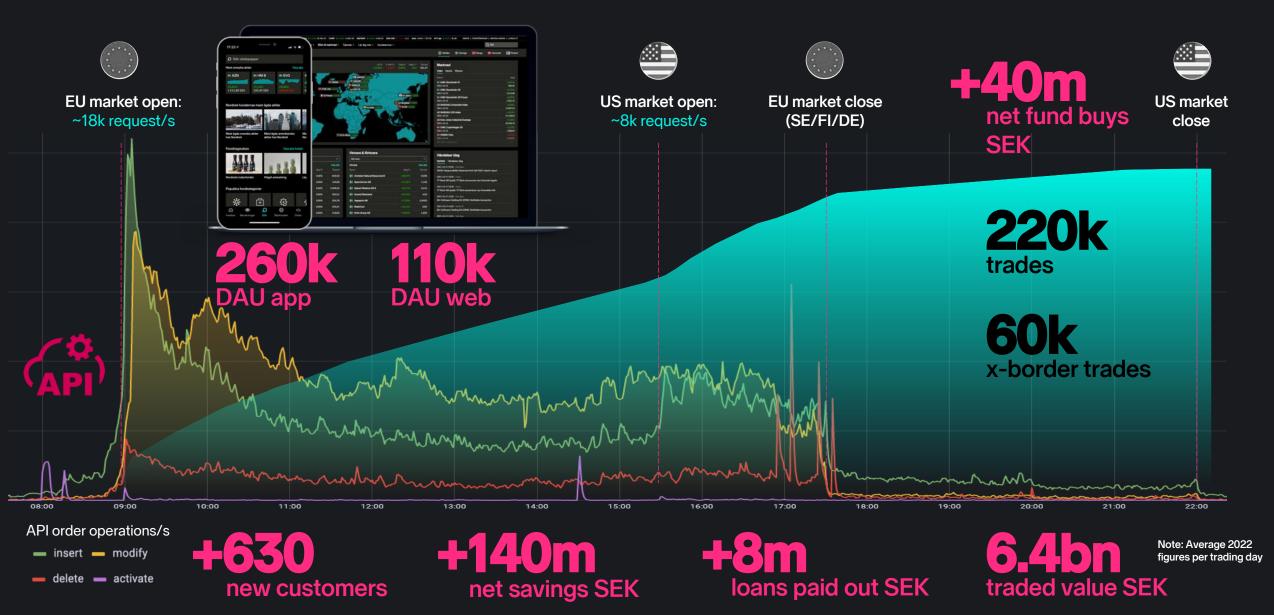
Shareville's "social investing" to form the heart of the Nordnet experience in both app and web



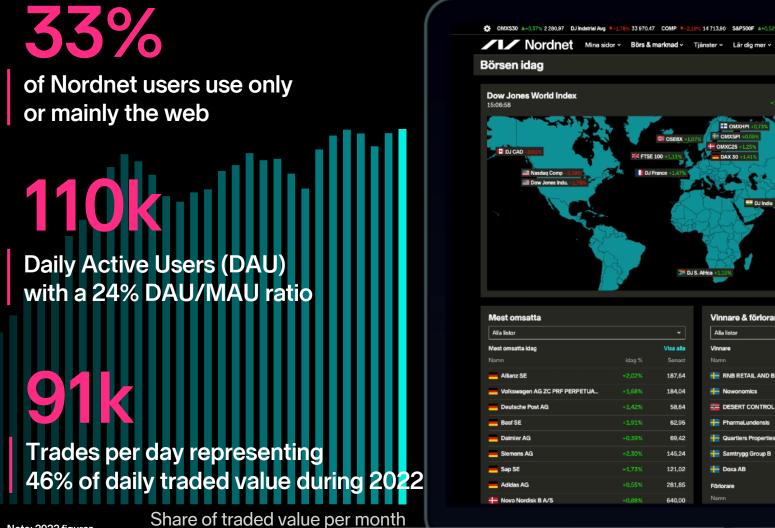
# Key selling proposition



# A typical day on the Nordnet platform 2022



# <sup>1</sup> NEXT web application



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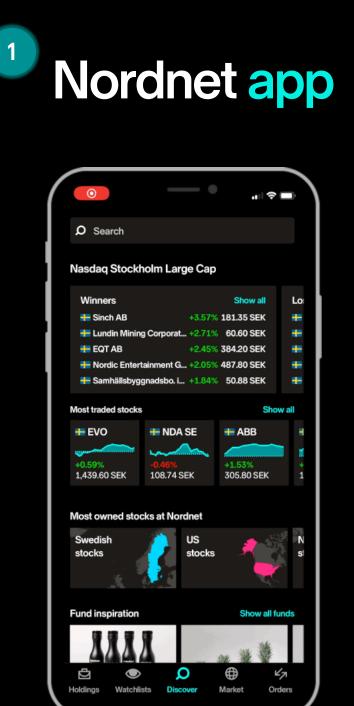
2021-09-21 15:21 - Naodaq

16.50

Trading Halt: Order Book 'MINI L CELSIUS AVA 1' in market 'STO Warrant: Extend ME' at 15:21:40.407

Note: 2022 figures

Nordnet





reddot winner 2021

**65%** 

**65**k

of Nordnet users use only or mainly the app

**260K** Daily Active Users (DAU) with a 37% DAU/MAU ratio

Trades per day representing 28% of daily traded value during 2022

Share of traded value per month

Mainly app 65%

Note: 2022 figures



# Shareville social investing community

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# 300k

users have shared their portfolios on Shareville

# **1.4**x

Traded value of a Shareville user vs a non-Shareville user<sup>1</sup>

# Shareville 1.9 Xvered by Nordnet

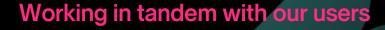
Commissions of a Shareville user vs a non-Shareville user<sup>1</sup>

(1) 2022 figures

## Shareville's "social investing" to form the heart of the Nordnet experience in both app and web

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#### Social investing at heart of user experience

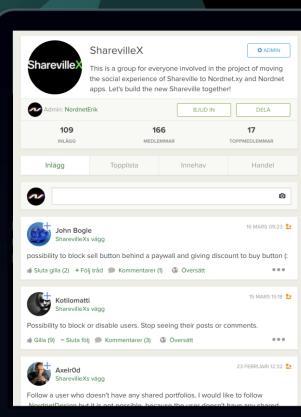


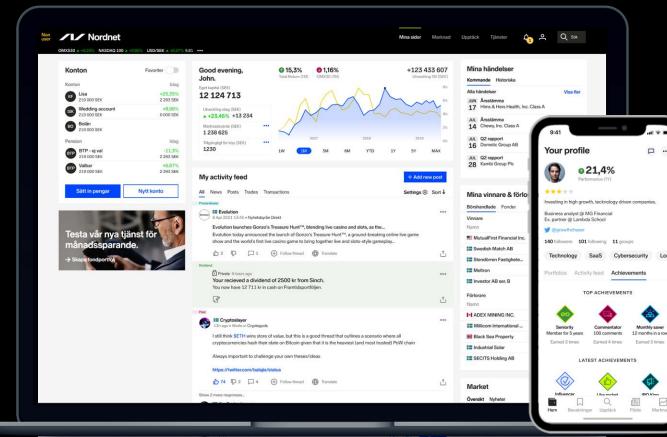
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Shareville "ambassadors" in beta test community

unique insights from user surveys and in-depth interviews

datapoints driving user-centric design







## **One-stop shop for savings and investments**



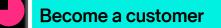
#### Nordnet

## Automated customer journeys

#### Degree of automation



### **Foundation**



3

Open an account

Deposit & withdraw money

Manage my identity

Buying a home

Move my pension

Discover
Inspire me to save and invest
Guide me to start saving
Move my savings
Find and screen securities
What's going on in the market?
What are others investing in?





# Data-informed organisation & personalized experience



Nordnet

# A cloud-powered platform

What our tech strategy aims to achieve



Data Agility

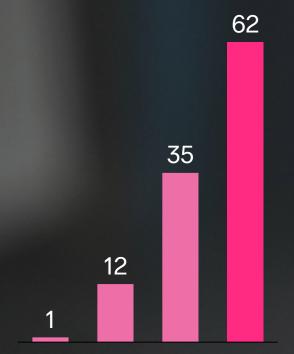
5







## Increased leverage from Cloud Technology drives innovation pace



2019 2020 2021 2022

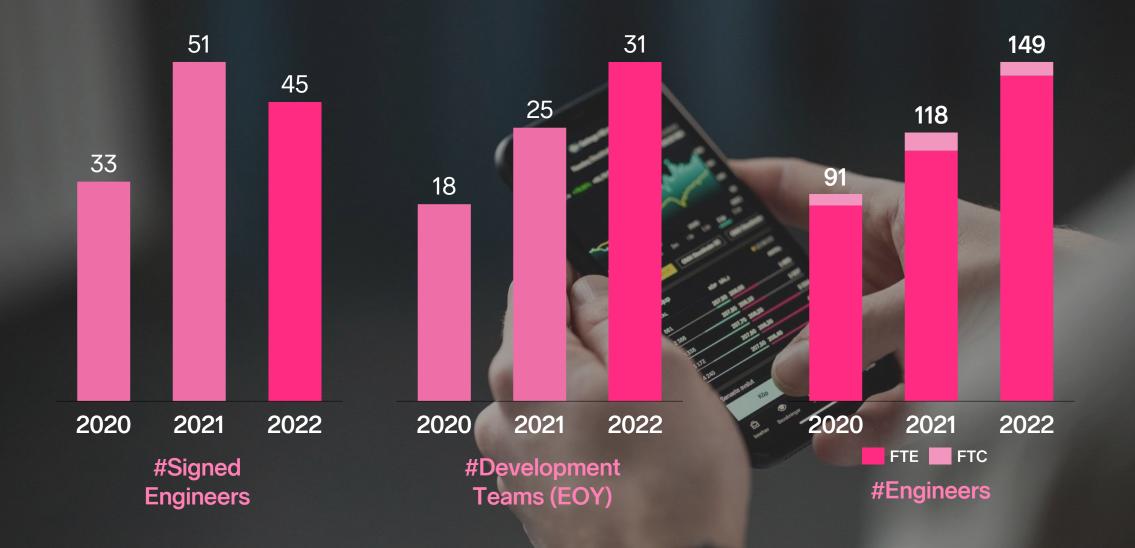
% development on Nordnet X Managed services Security Scalability

Enables innovation and allows focus on core business



## Scaling up development capacity

5

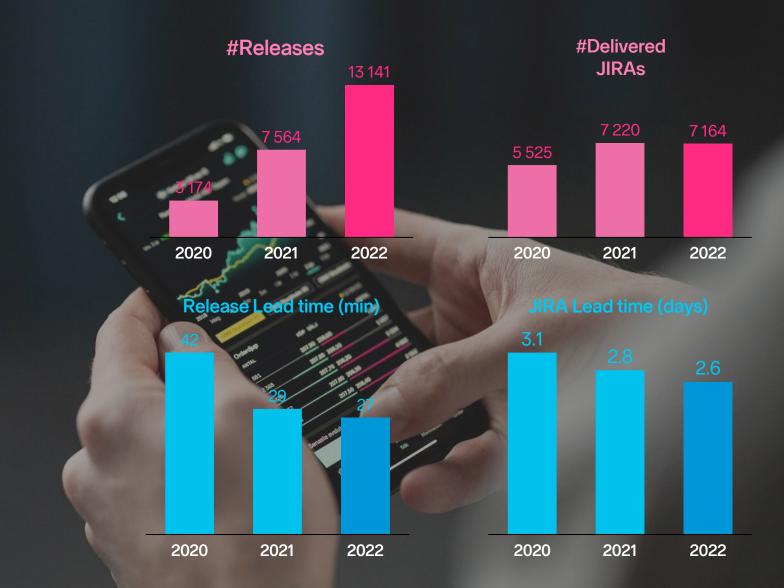


## **Sustaining Engineering Efficiency**

Automation Sunsetting Cloud migration Team autonomy

5

Drives improvements in all productivity KPIs





### Availability 2022 The bottom line

5



Release cadence of

web-app NEXT

5

4 days Release cadence of

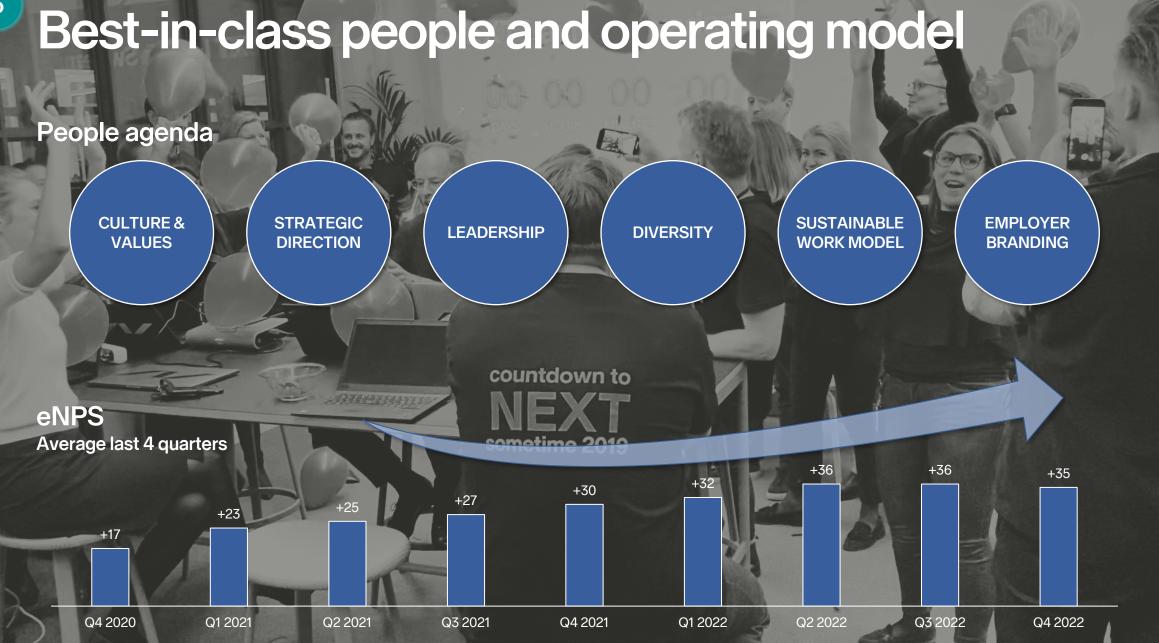
native app

13,141

Deploys during 2022



Nordnet



# Values well ingrained throughout the organization



6

Passion



Simplicity

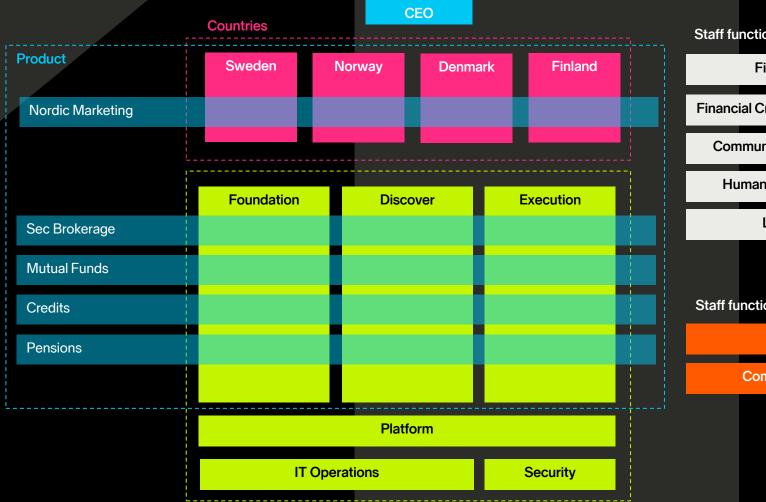


#### **Transparency**

Nordnetters lean forward and walk the extra mile to inspire loyalty and satisfaction among colleagues and customers We believe that easy to-use products, straight to the point communication and modern ways of working create engagement and activity By telling it like it is and being open externally as well as internally, we build trust and a sense of inclusion



## Efficient operating model with clear responsibilities



6

#### Staff functions

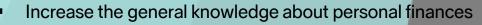


- One product and tech organization supporting all countries
- Front-to-back responsibility in the business lines will allow for optimization in the P&L, process and risk dimensions
- The countries are responsible for marketing, sales and customer service

## ESG embedded in Nordnet's DNA

#### **Democratize savings and investments**





- Develop user-friendly and inspirational services for saving and investments
- Become the leading platform in the Nordics for sustainable savings

#### **Equality and diversity**

GENDER	DECENT WORK AND	REDUCED
EQUALITY	Economic growth	INEQUALITIES
Ę		

- A better gender distribution within savings & investments
- A workplace characterized by gender equality and diversity
- Create a meaningful professional future for young people

#### A responsible and sustainable business



- Practice transparency, compliance and a high ethical standard
- Reduce negative impact on the environment and climate
- Promote physical and mental health through a good working environment

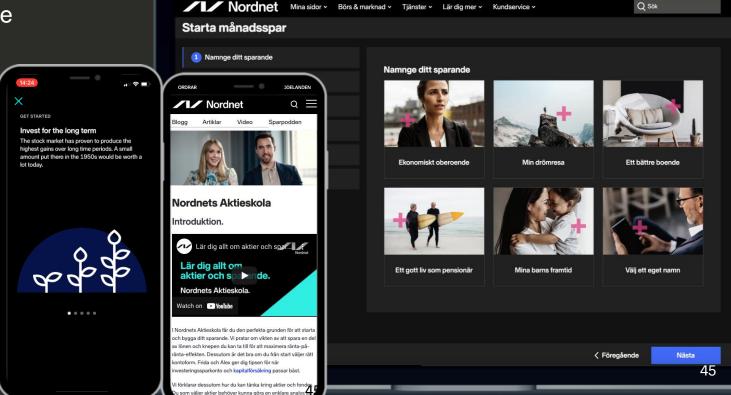
Shareville

Powered by Nordnet

ORDRAR | ÖVERFÖRINGAR | MEDDELANDEN | LOGGA UT

# We focus on education and inspiration to help our customers make informed decisions

- Nordnet "Stock School" in each of the four countries
- Nordnet blog, podcasts and videos largest educational video platform in the Nordics
- Guidance flow monthly savings from zero to hero in six easy steps
- Shareville social investing platform with 300,000 users
- "Golden rules" in onboarding in app



06% 121.00 SLEEP

### Leading platform for sustainable investments

- First to offer screening of mutual funds and ETFs to exclude unwanted holdings
- First platform to introduce Article 8 / Article 9 tagging of funds
- Rich sustainability dataset for mutual funds and ETFs
- Guidance flow for mutual funds can populate allocation with sustainable funds
- Currated watchlists for sustainable investments

<b>Vad är viktigt för dig när du väljer fonder?</b> ⑦ Välj en eller flera kategorier för att hitta fonder till din portfölj							
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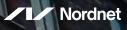
## Strong compliance and risk management

#### Three lines of defence

8

Board and Executive Management overall responsible

Business Line Management	Risk Control and Compliance functions	Internal Audit	
First line of defense: Risk Ownership	Second Line of Defense: Control	Third line of defense: Assurance	
Owns risks and risk management activities Performs necessary controls to secure acceptable risk exposure	Establishes policies and framework, provides advice, facilitates risk assessment Performs independent control and follow-up	Independently tests, validates and assesses efficiency in governance, risk management and internal control processes and activities	



## Improved risk culture in first line of defense

AV/Norchet

Tone from the top

8

Proactive engagement with Legal, Risk and Compliance

**Education and workshops** 

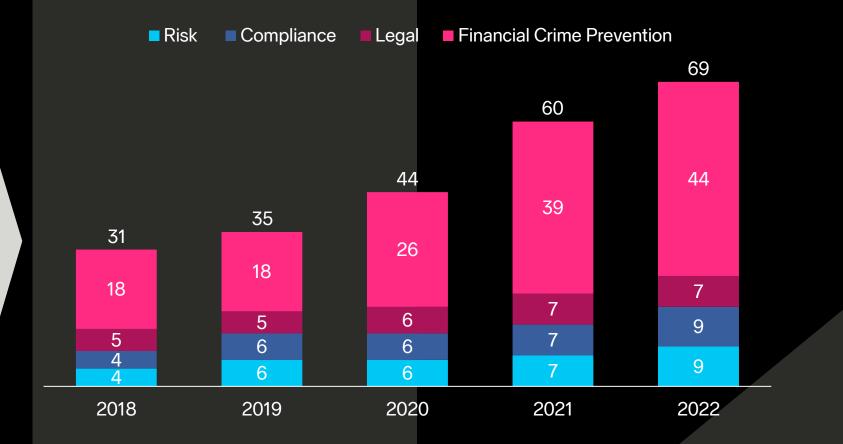
Processes and clarified responsibilities



### Increased staffing in control functions

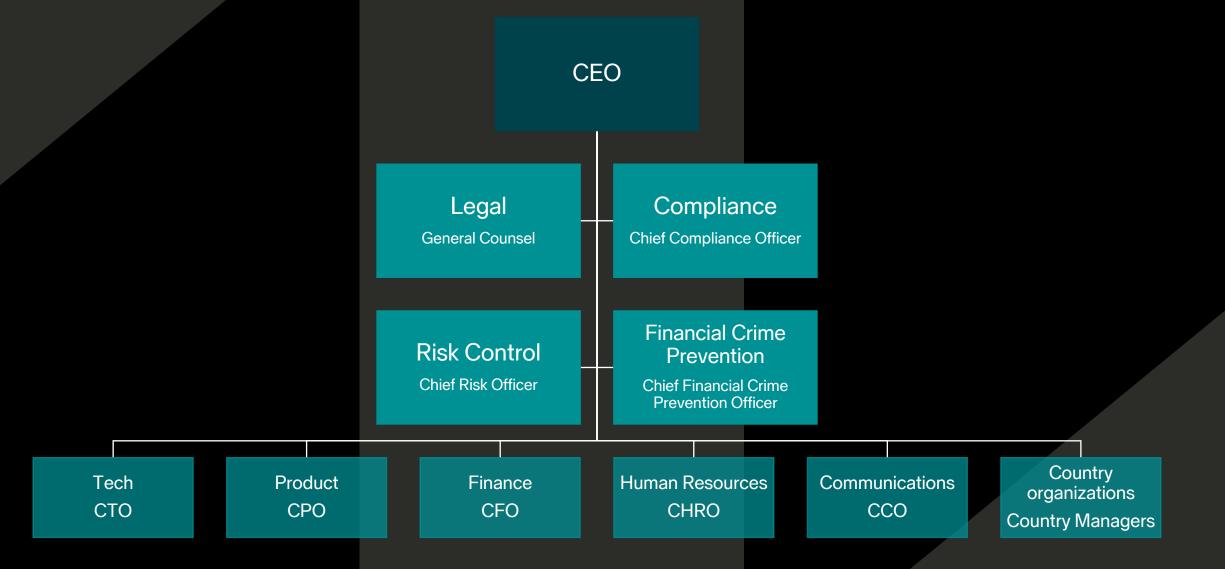
Staffing in control functions more than doubled since 2018

8



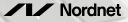


### Control functions report directly to CEO





## Deep-dives: Market



### We are positioned to be long-term winners

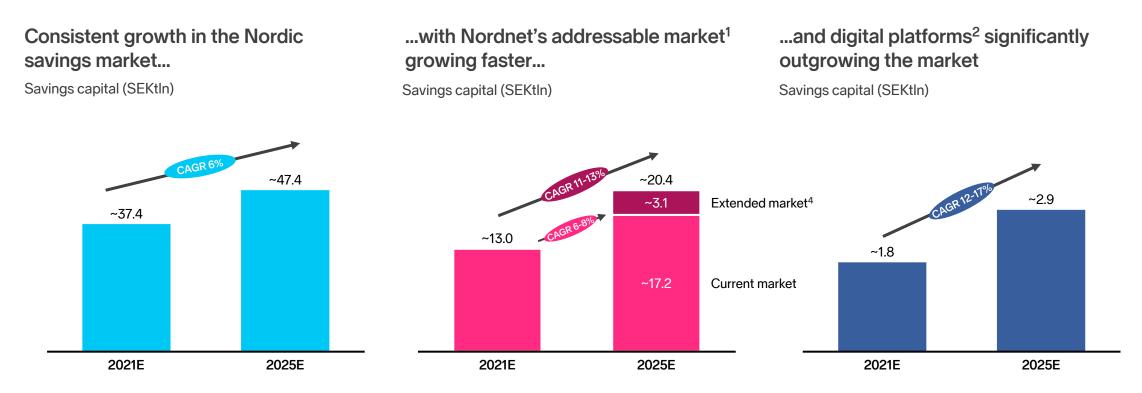
#1 PAN-NORDIC DIGITAL PLATFORM

PASSIONATE AND TALENTED PEOPLE

STRONG, SUSTAINABLE GROWTH OPERATING LEVERAGE AND CAPITAL LIGHT

Ö

# We operate in an attractive market with strong and sustainable growth prospects



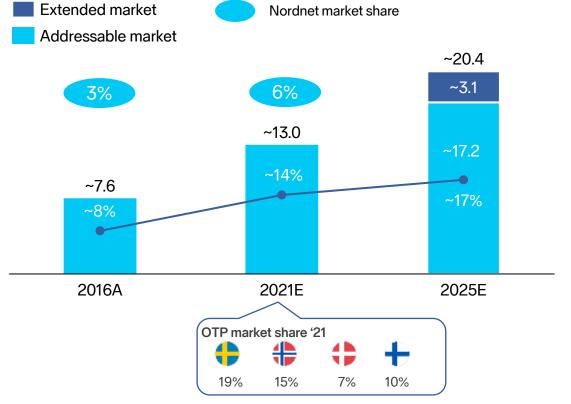
#### Significant growth potential for Nordnet with only ~6% market share of the addressable market<sup>3</sup>

Source: SCB, Svensk Försäkring, SSB, Finans Norge, Nationalbanken Denmark, Statistics Denmark, Statistics Finland, Finnish centre for pensions, Team analysis (1) Addressable market defined as the estimated part of the overall Nordic savings market that Nordnet caters to with its current product offering; (2) Savings capital of Nordnet, Avanza, Saxo, Pareto and Sbanken; (3) Based on Nordnet's 2021 savings capital of SEK802 bn and addressable market of SEK13 tln; (4) Extended market include DK Livrente and Fl insurance wrapper

### Digital platforms are taking market share

#### Addressable savings capital SEKtIn

--- Online platform market share of current addressable savings capital



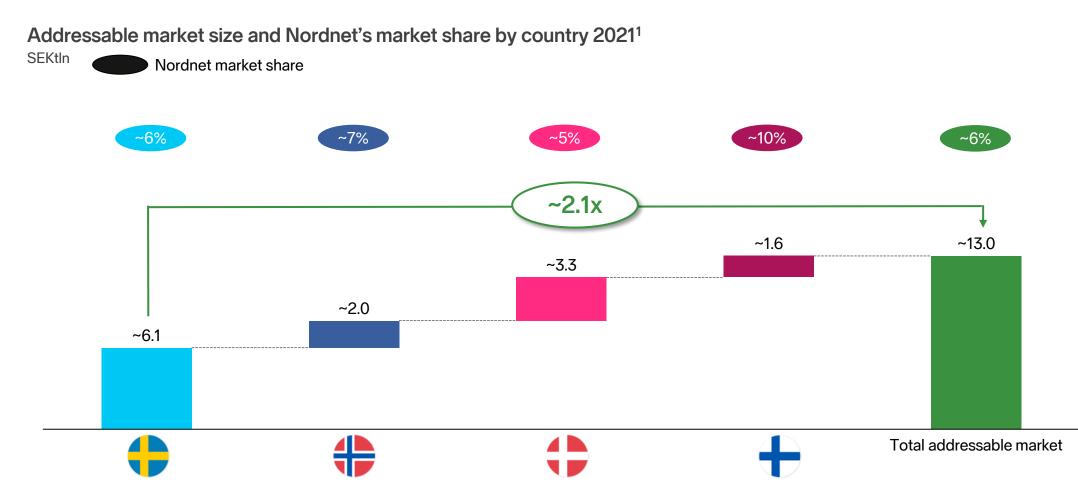
Key drivers of switching to a digital platform

- ✓ Improvement in user experience
- Access to broader range of savings products
- Dissatisfied with the price of incumbents
- Positive perception of the brand

Source: SCB, Svensk Försäkring, SSB, Finans Norge, Nationalbanken Denmark, Statistics Denmark, Statistics Finland, Finnish centre for pensions, Team analysis

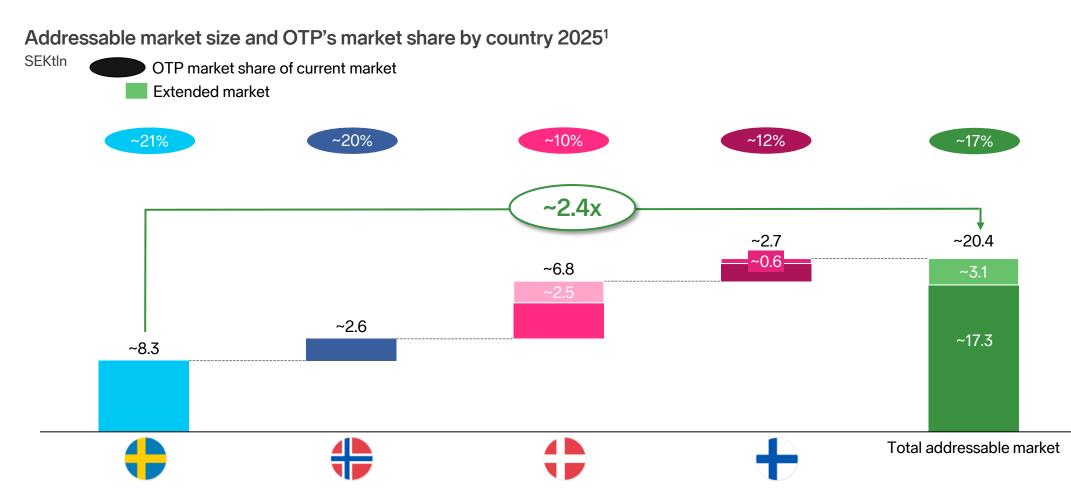
(1) Addressable market defined as the estimated part of the overall Nordic savings market that Nordnet caters to with its current product offering; (2) Savings capital of Nordnet, Avanza, Saxo, Pareto and Sbanken; (3) Based on Nordnet's 2021 savings capital of SEK802 bn and addressable market of SEK13 tln; (4) Extended market include DK Livrente and Fl insurance wrapper

# Strong growth runway for Nordnet across the Nordics...



(1) Source: SCB, Svensk Försäkring, SSB, Finans Norge, Nationalbanken Denmark, Statistics Denmark, Statistics Finland, Finnish centre for pensions, Team analysis Addressable market defined as the estimated part of the overall Nordic savings market that Nordnet caters to with its current product offering

## ...with a considerable growth in the addressable market until 2025

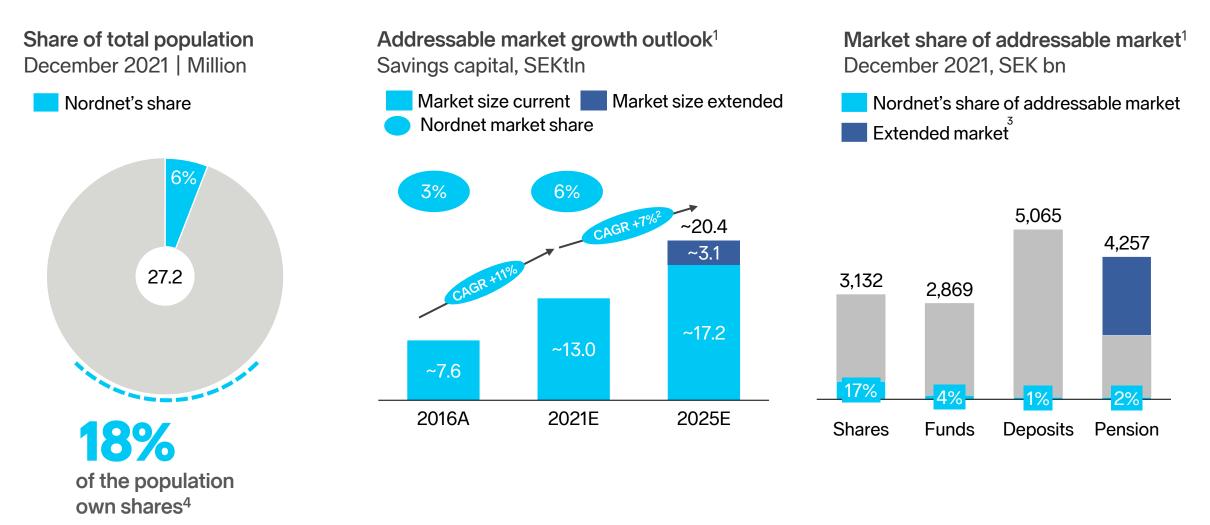


(1) Source: SCB, Svensk Försäkring, SSB, Finans Norge, Nationalbanken Denmark, Statistics Denmark, Statistics Finland, Finnish centre for pensions, Team analysis Addressable market defined as the estimated part of the overall Nordic savings market that Nordnet caters to with its current product offering

## Nordnet competes primarily with online platforms and incumbent banks



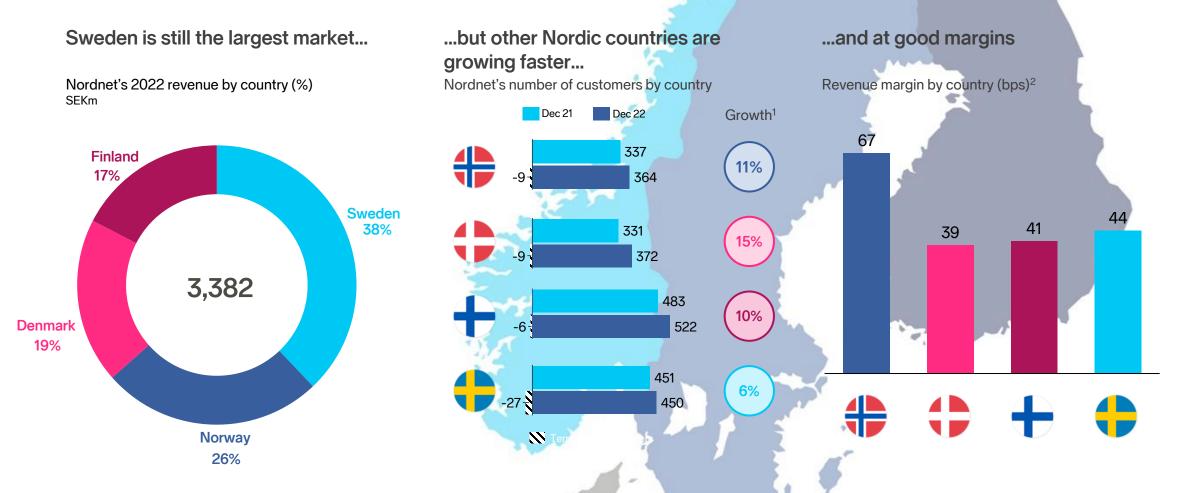
### Nordnet is taking market share in a growing market



(1) Source: SCB, Svensk Försäkring, SSB, Finans Norge, Nationalbanken Denmark, Statistics Denmark, Statistics Finland, Finnish centre for pensions, Team analysis; (2): Excludes development in extended market (Finnish wrapper, Danish Livrente); (3): Extended market of Dansih Livrente and Finnish wrapper is currently not addressable; Addressable market defined as the estimated part of the overall Nordic savings market that Nordnet caters to with its current product offering (4); Source: Euroclear Sweden 2020; Euronext Securities Oslo 2021; Euronext Securities Copenhagen 2021; Euroclear Finland 2021

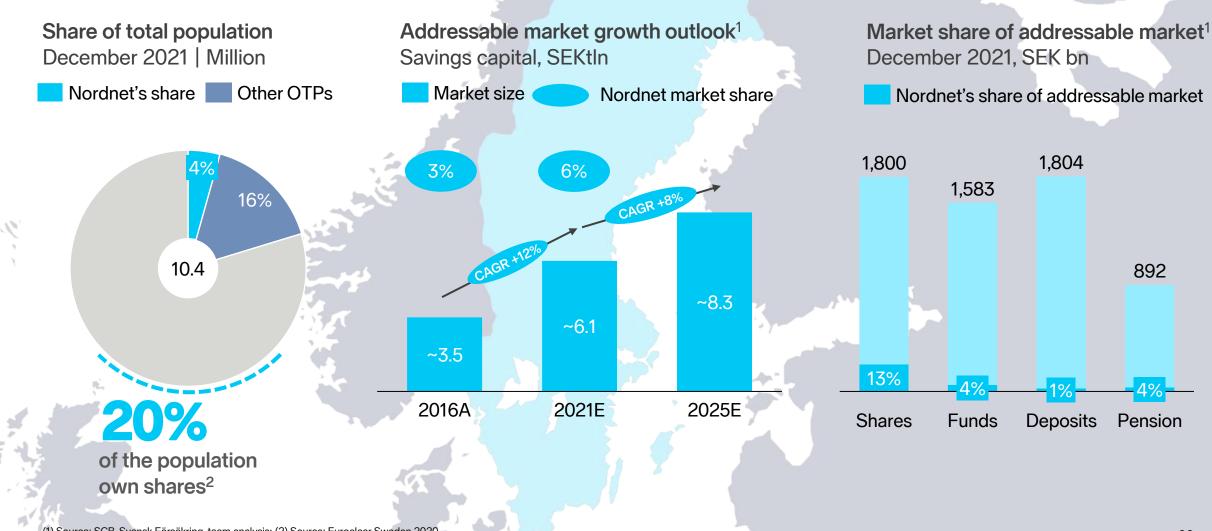
/// Nordnet

## Only pan-Nordic digital savings and investment platform at scale



(1) Growth figures excludes the customers that during H1 2022 were terminated related to the project concerning the collection of complete customer documentation, which is described in Nordnet's interim report for the third quarter 2021; (2) 2022 revenue divided by average quarterly savings capital over the period





/ Nordnet

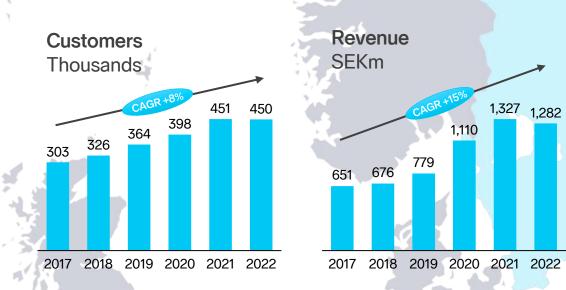


Achievements 2022

#### Social Media up 228% vs 2021

North American Stockmarkets included in Sec Lending

Rewarded "Bank of the Year" by Privata affärer



#### **Customer behavior**

663K savings capital per customer (SEK)<sup>1</sup>

52% own shares

Plans for 2023 and beyond

Increase preference in saver segment

Broaden Private Banking offer and grow customer base

Focus on pension transfer market via multi-channel distribution

income per

own funds

customer (SEK)<sup>2</sup>

trades per customer per month<sup>3</sup>

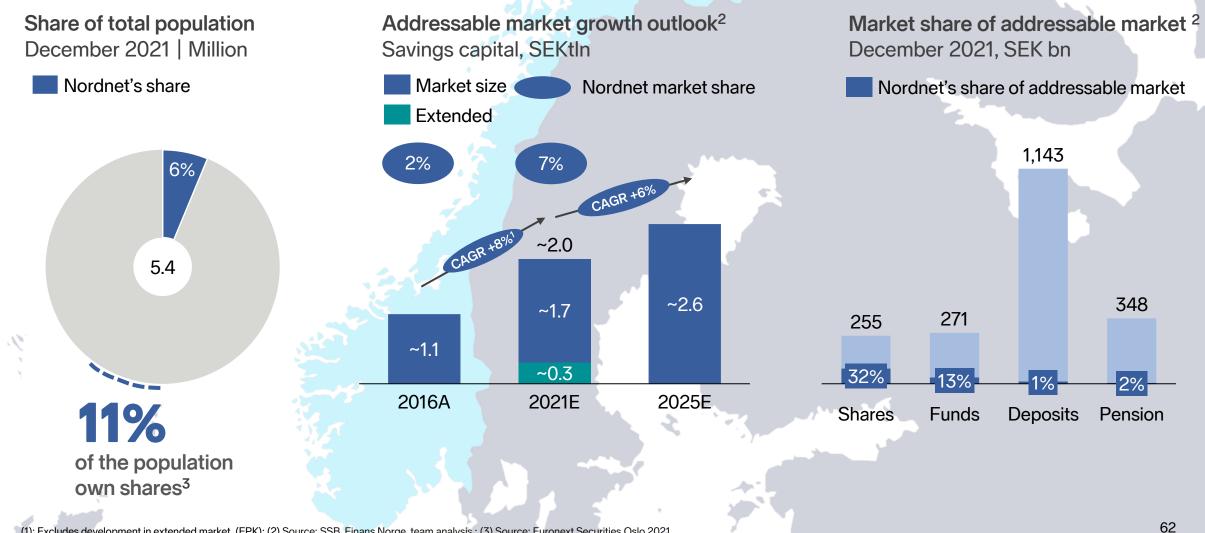
Nordnet

13% cross-border trades

(1) Average quarterly savings capital per customer over 2022; (2) Revenue in 2022 divided by the average quarterly customer base over the same period; (3) Number of trades in 2022 divided by the average quarterly customer base divided by twelve

**Nordnet** 





(1): Excludes development in extended market (EPK); (2) Source: SSB, Finans Norge, team analysis,; (3) Source: Euronext Securities Oslo 2021

Nordnet

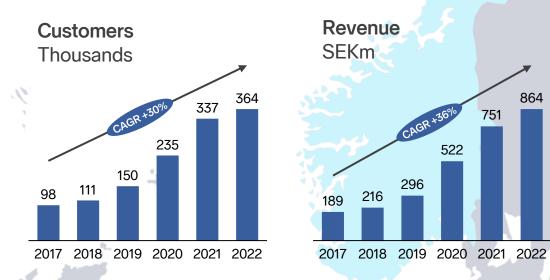


Achievements 2022

Successful launch of Private Banking mortgage

67 % of all new shareholders are Nordnet customers

#1 domestic broker Oslo børs



**Customer behavior** 

**366k** savings capital per customer (SEK)<sup>1</sup>

70% own shares

Plans for 2023 and beyond

Keep and develop our strong position within brokerage

Increase awareness, and improve offering for affluent customers

2,500

customer (SEK)<sup>2</sup>

income per

own funds

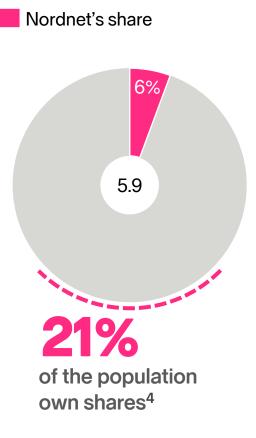
Grow preference for Nordnet in the fund- and pension savings market

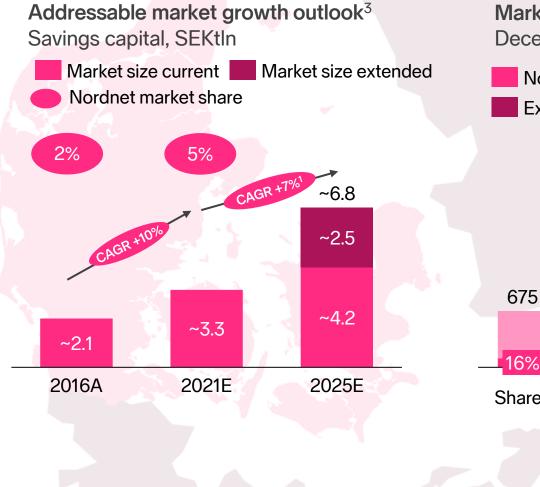
**3.0** trades per customer per month<sup>3</sup>

29% cross-border trades



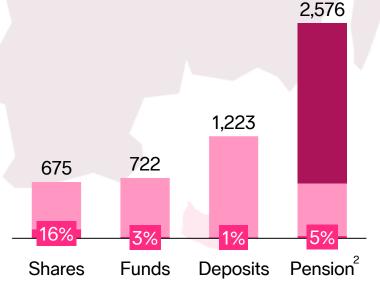
Share of total population December 2021 | Million





Market share of addressable market<sup>3</sup> December 2021, SEK bn

Nordnet's share of addressable market Extended market



(1): Excludes development in extended market (Livrente); (2): Market share of 5% relates to current market excluding the extended market; (3) Source: Nationalbanken Denmark, Statistics Denmark, team analysis; (4) Source: Euronext Securities Copenhagen 2021

**///**Nordnet



Achievements 2022

Continued strong customer inflow and net savings

Successful launch of Nordnet One

29% market share in DASK after 1 year+





#### **Customer behavior**

**469k** savings capital per customer (SEK)<sup>1</sup>

**1,800** income per customer (SEK)<sup>2</sup>

**2.5** trades per customer per month<sup>3</sup>

78% own shares

43% own funds **41%** cross-border trades

Plans for 2023 and beyond

Launch of Danish "livrente" pension product

Broaden awareness among affluent segment

Further grow fund savings and improve offering

(1) Average quarterly savings capital per customer over 2022; (2) Revenue in 2022 divided by the average quarterly customer base over the same period; (3) Number of trades in 2022 divided by the average quarterly customer base divided by twelve

**//** Nordnet



#### Share of total population Addressable market growth outlook<sup>2</sup> December 2021 | Million Savings capital, SEKtln Nordnet's share Market size current Market size extended Nordnet's share of addressable market Nordnet market share Extended market 895 5% 10% 9% CAGR +7% ~2.7 ~0.6 CAGR +1 440 5.6 402 293 ~2.1 ~1.6 ~1.0 31% 0% 2016A 2021E 2025E 17% Shares Funds Deposits Pension of the population own shares<sup>3</sup>

(1): Excludes development in extended market (Finnish wrapper); (2) Source: Statistics Finland, Finnish centre for pensions, team analysis; (3) Source: Euroclear Finland 2021

**Nordnet** 



Achievements 2022

#1 market share in FASK (69 %) accounts

#1 retail broker in trades on Nasdaq Helsinki 2022

Successful launch of Nordnet One and MFA





Customer behavior

288k savings capital per customer (SEK)<sup>1</sup>

67% own shares **1,200** income per customer (SEK)<sup>2</sup>

**1.9** trades per customer per month<sup>3</sup>

53% own funds

**35%** cross-border trades

Plans for 2023 and beyond

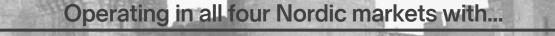
Launch of endowment wrapper to access higher net worth savings

Focus on Private Banking segment and Swedish speakers (FISV)

#### Launch of Finnish mortgage

(1) Average quarterly savings capital per customer over 2022; (2) Revenue in 2022 divided by the average quarterly customer base over the same period; (3) Number of trades in 2022 divided by the average quarterly customer base divided by twelve

# We have been building our competitive moat for more than two decades

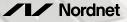






## Deep-dives: Growth

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### We are positioned to be long-term winners

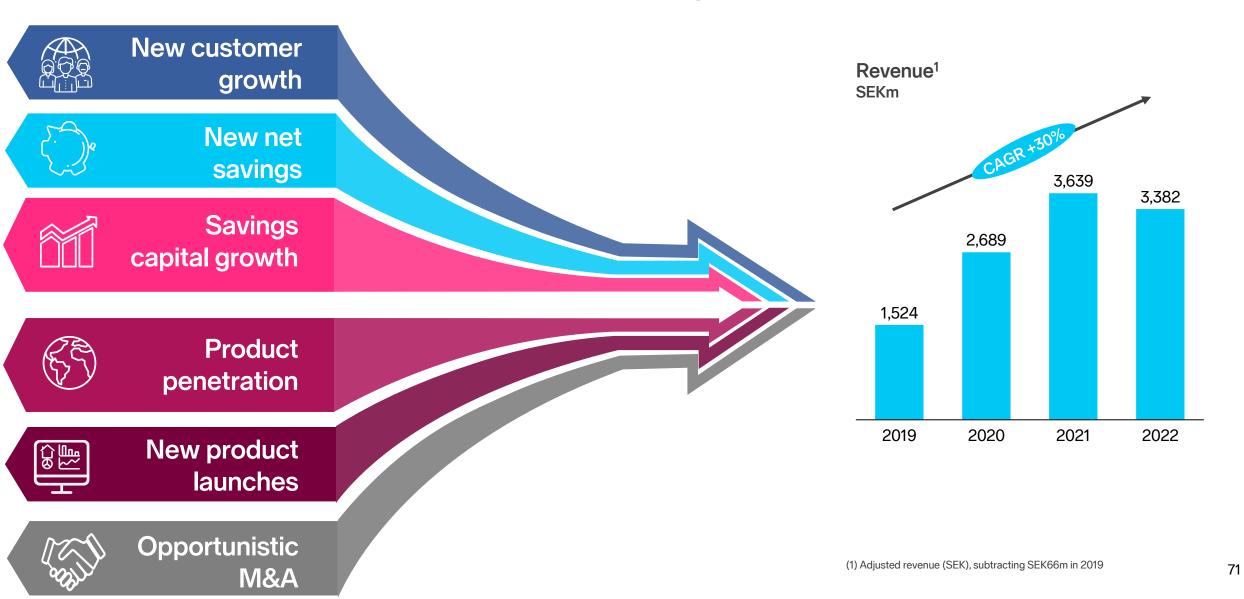
#1 PAN-NORDIC DIGITAL PLATFORM

PASSIONATE AND TALENTED PEOPLE

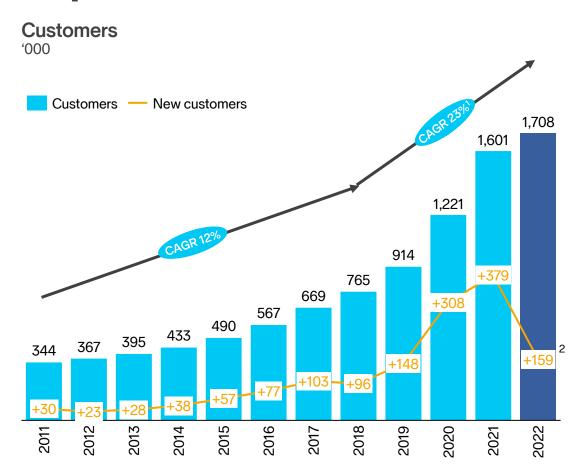
STRONG, SUSTAINABLE GROWTH OPERATING LEVERAGE AND CAPITAL LIGHT

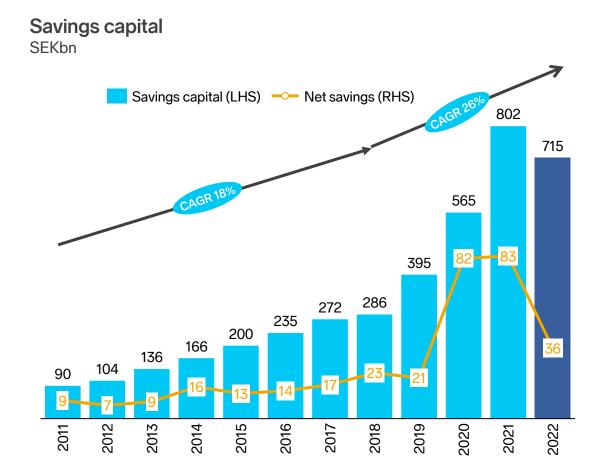
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### Nordnet has six main revenue growth drivers

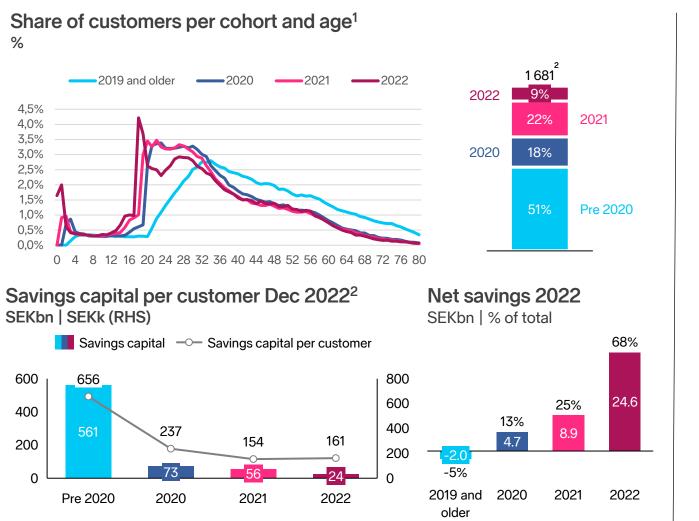


## Continued long-term growth in customers and savings capital



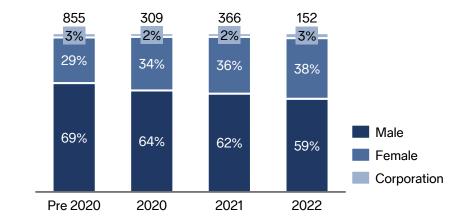


# Pandemic-era customers are younger, higher share of women and own more funds

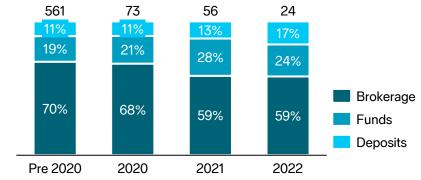


(1) Excludes customers who only carry an unsecured loan, companies and private customers > 80 years; (2) Excludes customers who only carry an unsecured loan

Share of customers by cohort and gender<sup>2</sup> ('000)

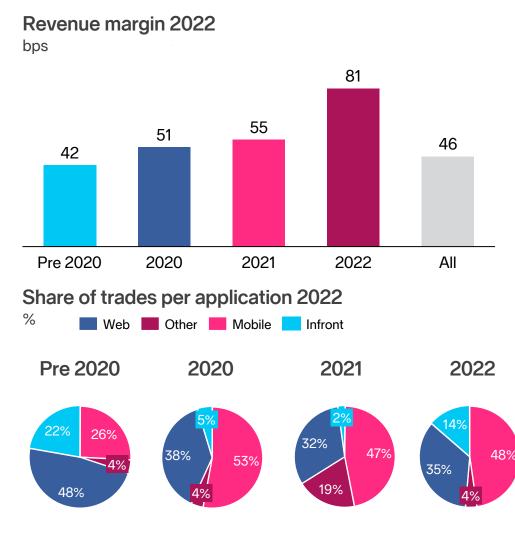


### Share of savings capital by cohort and asset type SEKbn

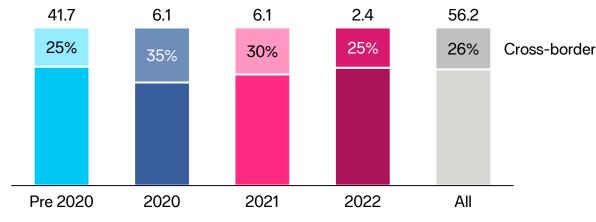


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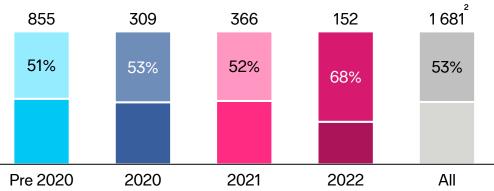
# Pandemic-era customers remain active, grow net savings and drive high margins



Share of cross-border trades 2022 % | million trades



Share of customers trading during 2022<sup>1</sup> % | Thousand customers

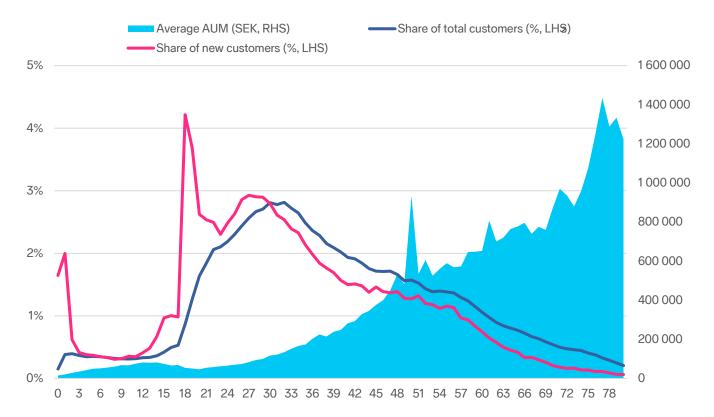


(1) Number of unique customers making at least one trade during the period divided by number of customers end of the period; (2) Excludes customers who only carry an unsecured loan.

# Embedded growth in Nordnet's existing customer base as younger customers accumulate and inherit wealth

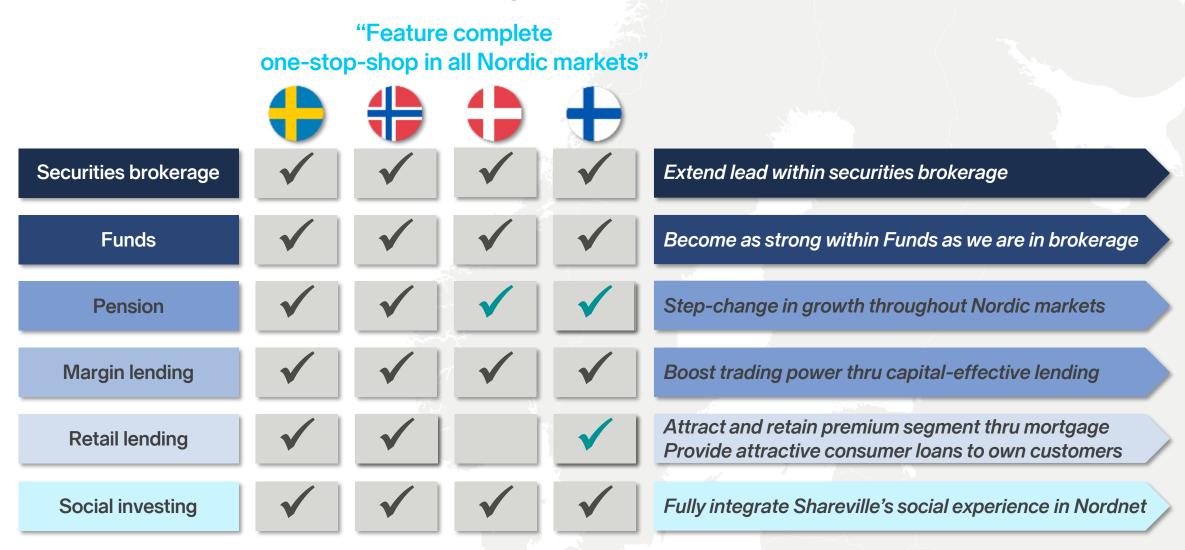
#### Strong future growth outlook

Distribution of Nordnet's savings capital and number of customers by age<sup>1</sup>





## **One-stop shop for savings and investments**



**Enablers**: Own fund company, passported insurance companies in Finland and Denmark

Pension

## **This is Securities Brokerage**

Fully integrated Securities business:

 Shares, bonds, warrants, options, futures, certificates, stock lending and margin lending

Funds

- Electronic trading on 26 venues in 8 countries through primary membership and E2C strategic partnership with Citi
- Invest in >2,000 ETFs
- Commission-free trading in >11,000 ETPs with Nordnet Markets
- IPO business with pan-Nordic placing power
- Variety of accounts available



(1): 2022 figures

**7.3bn** traded value SEK per day<sup>1</sup>

#### Corporate Actions IPOs, AGM/EGMs, dividends, splits, rights issue.

## Clearing & Settlement

Clearing & Settlement, transfer of securities, reconciliation of customer positions.

>135,000

exchange-traded

instruments on platform

#### Business Development

Exchange Traded Products, Equity Finance, Public Offerings

#### Brokerage Desk

Execution of high-touch customer orders and internal order assignments

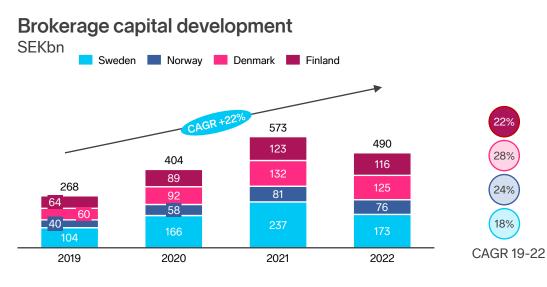
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#### Trading tech

Execution domain in Product & Tech focused on order validation, order routing and position performance

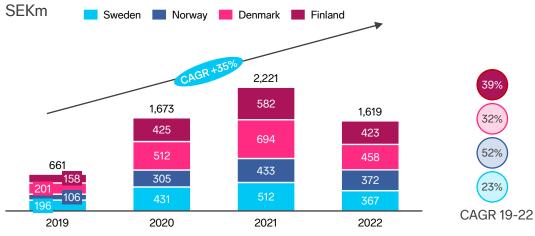
Nordnet

## Leading securities brokerage offering



#### Transaction-related income development

(1) 2022 figures



Customer behavior<sup>1</sup>

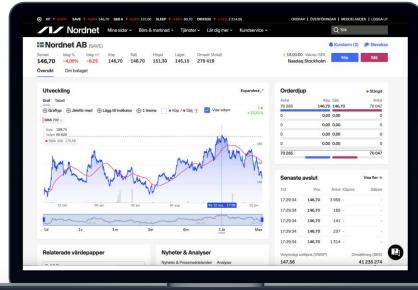
~900k customers made a trade



**2.8 trades 26%** per customer per month

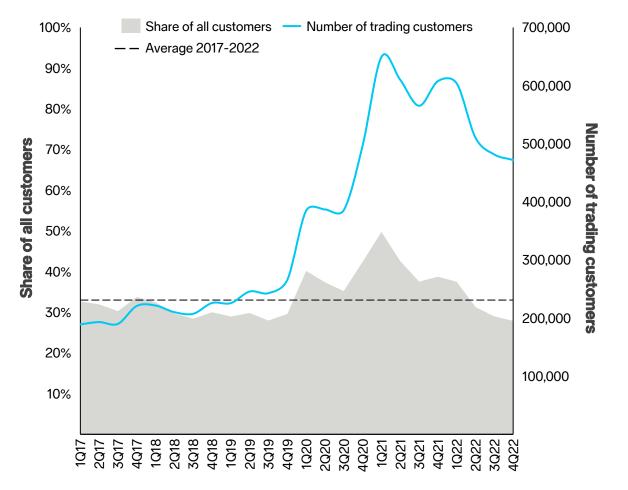
cross-border trades

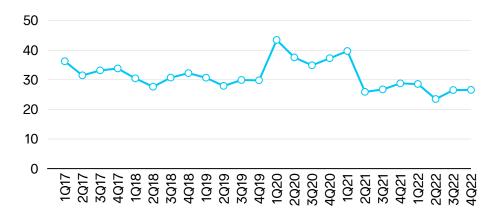
+24%margin per trade compared to 2019



# Share of trading customers at long-term average levels with higher interest in cross-border trading

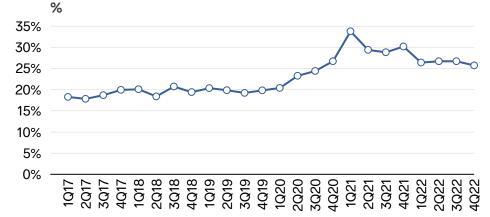
#### **Trading customers**





Trades per trading customer / quarter

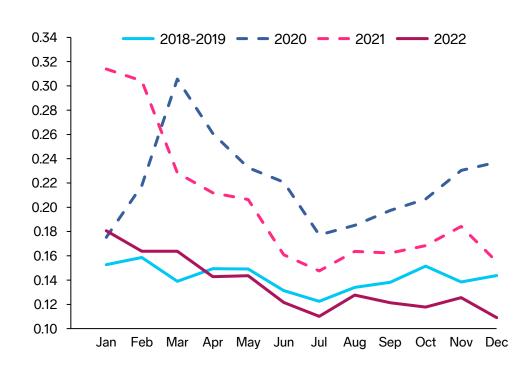
#### Share of cross-border trades



# Trading pattern affected by unprecedented macro uncertainty

Credit

Pension

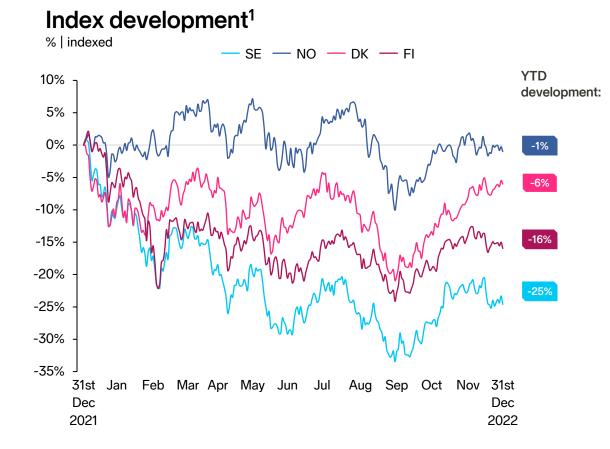




Funds

**Securities** 

brokerage



# Trades per day have doubled since 2019 and each trade drives more revenue

Credit

Pension

Trades per day

#### 0.34 285,300 0.32 0.30 233,300 223,100 0.28 0.26 0.24 0.22 115,400 0.20 105,500 104.800 0.18 0 0.16 0.14 0.12 0.10 2017 2018 2019 2022 2020 2021

Funds

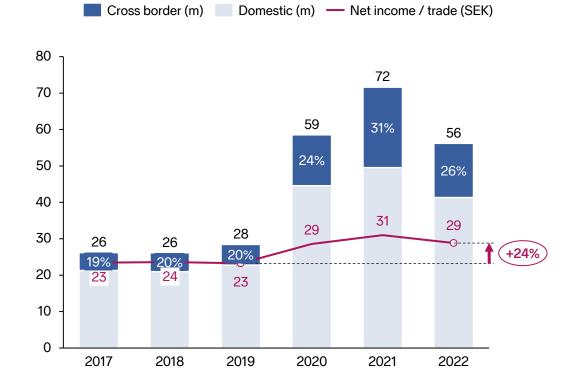
Trades per customer per trading day

---- Trades per cust / day (LHS)

**Securities** 

brokerage

#### Total number of trades and net income/trade

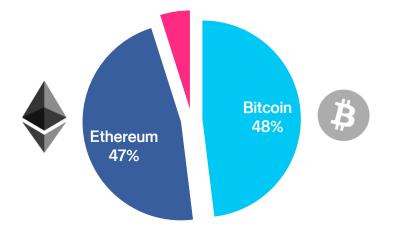


## Case study: Crypto-related instruments

Focus on education and ensuring customers understand products and risks

Nordnet provides access to crypto-backed ETNs/ETCs on regulated trading venues

No wallets or "physical" crypto currently



~1%

of Nordnet customers hold crypto-related assets

<0.5%

of savings capital is in crypto-related assets

**0.3m** 

trades in cryptorelated assets 2022

BITCOIN XBT		ick market & market	Services      Learn more      Customer service
Bit COIN AB1           Sury         Sell         At most           0.00         0.00         1,960.48	(BITCOIN XBT) Lowest Today% 1,870.09 ,00.05 %		read% Spread Turnover (Quantity) - 26 673
			Development Expand ,* Graph Chart
Last Today% Today +/- Please note that the price informatic asset of the product and should be underlying asset can be found in its	<ul> <li>above does not necessarily refle seen as indicative. Information abor</li> </ul>		Jamför med         I novih, Show         + 6.30 % 6.30 % 6.30           OMXS30 ×         %
Product information ?			And Isoo
Short name	BITCOIN XBT		how the state
ISIN		SE0007126024	1000 V 1000
Traded in		SEK	1500
Туре		Certificate	- Instational III throutifunction
Long / Short		Long	1d 1v 1m 3m 6m this year 1 year 3 years 5 years Max
Underlying			
Issuer		XBT Provider	News & Press releases
First trading day		2015-05-18	2021-08-31 17:30 GlobeNewswire
Mortgage ratio	0	%	XBT Provider Receives Approval for and Publishes Updated Prospectus
Fact sheet		Download	2021-07-27 10:38 GlobeNewswire XBT Provider AB (Publ) Publishes Half Year Interim Report 2021
Final terms		Download	2021-04-2710.57 Globelkewswire XBT Provider AB (Publ) Publishes 2020 Audited Financial Statements For The Period Ended 31 December 2020
Key data			Period Ended 51 December 2020

Other includes Cardano, Solana, Polkadot, Ripple et al

Note: 2022 figures

**Nordnet** 

Credit

## This is Mutual Funds

Funds

#### Fully integrated Funds business:

- >2,000 mutual funds, including index funds, hedge funds and multi-asset funds
- Best in class screening tools and guidance
- Fully scalable digital platform
- Family of Nordnet funds, low cost index & rebalancing allocation funds
- Large opportunity to grow in Funds within the "Saver" segment

**Fund Savings** Open fund platform and guidance flows

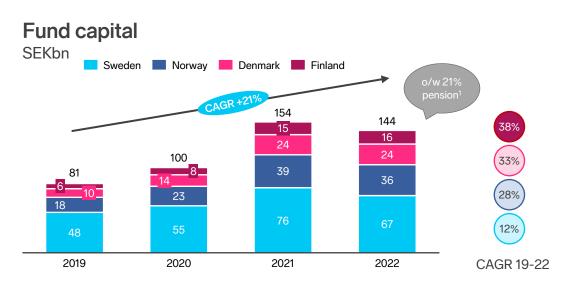
Fund Operations Order routing, transfers, corporate actions Captive fund company Nordnet Fonder AB

+40m net fund buys per day (SEK) >2,000 mutual funds on the platform



in fund savings capital<sup>1</sup>

## Leading Nordic fund supermarket



Customer behavior<sup>2</sup>

144bn AuM in funds SEK

**32bn** in Nordnet funds SEK

**186**k Avg fund capital per fund customer (SEK)

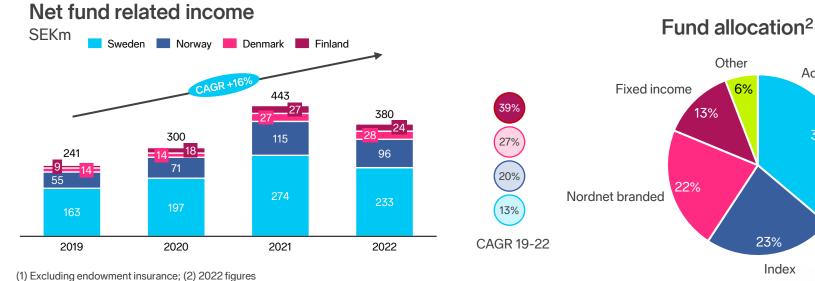
23%

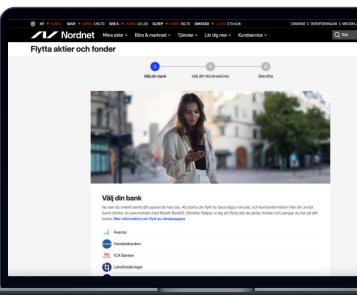
Index

Active

36%

45% of customers own a fund





Securities brokerage

#### Pension

Credit

## This is **Pension**

#### Wholly-owned pensions group:

 Complete pension solutions in Sweden for both private individuals and employers, with additional offerings in Norway and Denmark

Funds

- Private pension savings and individual pensions savings products offered in Sweden, Norway and Denmark
- Insurance wrapper allows customers to hold individual securities
- Stock lending results in incremental investment return of up to ~1% p.a.
- Uniquely positioned to tap Danish livrente and Finnish pension wrapper market

**152bn** in pension savings capital 2021 (SEK)

## >60,000

investment product to choose from

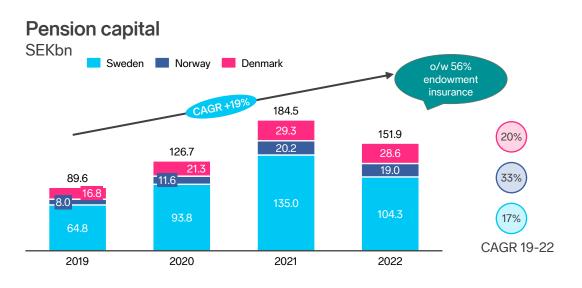
### Pension

Nordnet Pension AB Nordnet Livforsiking AS

Pension Operations

Nordnet

## Pension offering to benefit from continued deregulation



Pension customers **'**000 o/w 52% holds an Sweden Norway Denmark endowment insurance 255 CAGR +2 232 29% 174 81 23 140 51% 42 24 11% CAGR 18-22 2020 2019 2021 2022

(1) 2022 figures; (2) Excluding customers in Finland since they do currently not offer pension products

Customer behavior<sup>1</sup>

**255k** 

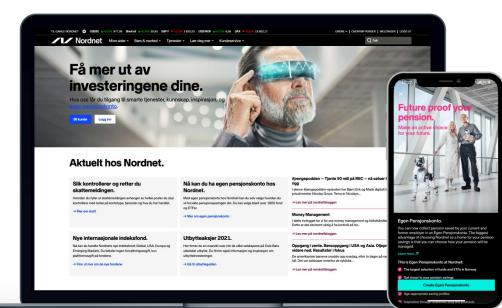
**Customers** 

+8.2bn net savings



Nordnet

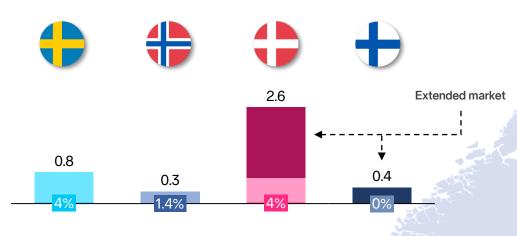
∼22% of customers have a pension scheme<sup>2</sup>



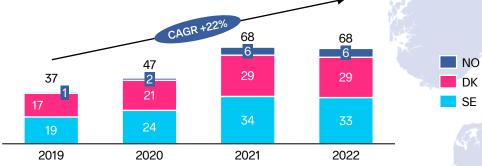
## **Opportunity to grow in the pension market**

Nordnet's share of addressable market<sup>1</sup> (SEKtln)

Funds



Development of Nordnet's pension assets<sup>2</sup> (SEKbn)



(1) Sweden, Norway and Finland as of 3Q22, Denmark as of 4Q21; (2) Excludes assets from endowment insurances Source: SCB, Svensk Försäkring, Finans Norge, Statistics Denmark, Statistics Finland, Finnish centre for pensions, Nordnet analysis

Key focus areas

- Enhance process for transferring pension capital to Nordnet
- Strengthen distribution capacity by adding new partners
- Expand the Securities lending program
- Marketing-/sales campaign focusing on EPK
- Strengthen distribution capacity by adding on new partners
- Enhance process for transferring pension capital to Nordnet
- Set up an insurance branch
- Develop a "Livrente pension product"
- Set up an insurance branch
- Develop an endowment "wrapper" product

/// Nordnet

Securities brokerage

Credit

## Case study: Livrente

Funds

#### What is "livrente"?

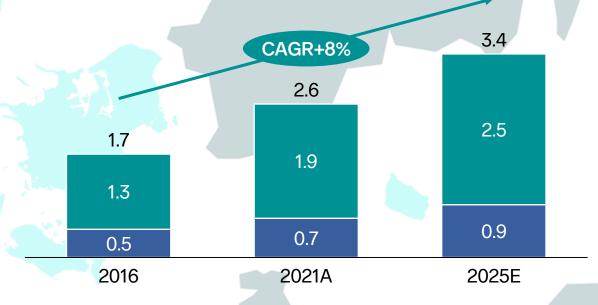
- "Livrente" is a Danish pension product which pays a monthly amount as long as you live
- Some 50% of the Danish pension market is invested in a Livrente product
- It can only be provided by insurance companies

#### **Opportunity for Nordnet**

- Nordnet aims to establish a life insurance branch in Denmark to address this SEK1.9 trillion market
- This will leverage our strong market position in Denmark
- In the future, we will evaluate establishing a B2B platform including strategic partnerships with brokers



Addressable today 📃 Extended market



Pension

Credit

Funds

#### What is "Finnish wrapper"?

Securities

brokerage

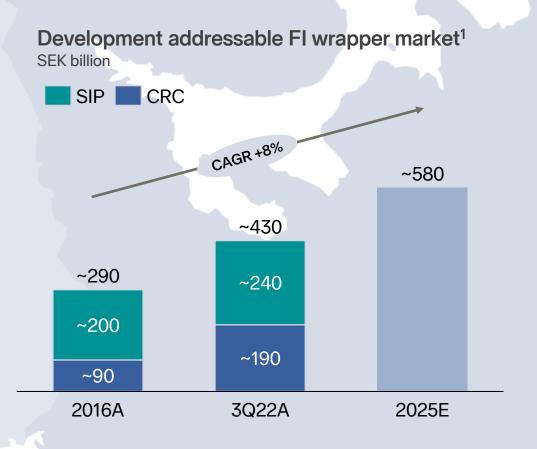
- Finnish wrapper is a tax efficient insurance product with an inheritance plan included
- It has a wide instrument universe including stocks, mutual funds and ETF's

#### **Opportunity for Nordnet**

- Nordnet aims to establish a one-stop-shop for savings and investments in Finland
- This will strengthen our position among HNW clients
- There is a ~SEK400bn wrapper market in Finland which is consistently growing
- Nordnet will be the first actor in the market with a full digital solution
- SIP will be launched initially and later followed by CRC

#### (1) Source: FINANSSIALA RY

CRC = Capital redemption contracts: Customer can trade inside the wrapper without any capital gains tax effect, only withdrawals (on profit) will be taxed. SIP = Savings and investment policies: CRC + life insurance component



Credit

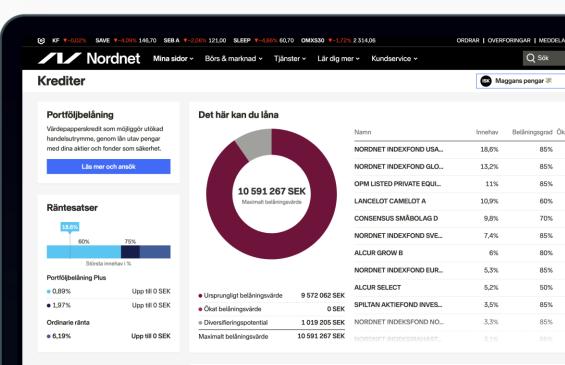
## This is Credit

#### Highly complementary suite of credit products

- Margin lending allows customers to amplify returns
- Own mortgage to attract and retain HNWIs
- Automated credit monitoring
- Capital-light credit resulting in high RoEs

### 27.3bn in total lending (SEK)<sup>1</sup>





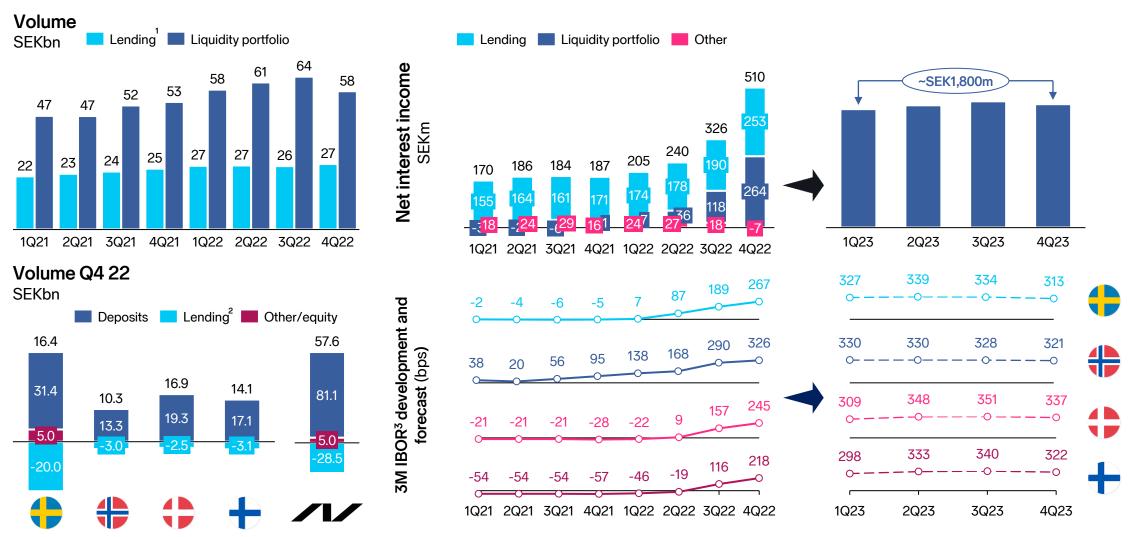
#### Frågor & svar

+ Vilka värdepapper är belåningsbara?

- + Hur fungerar belåning på en kapitalförsäkring?
- + När betalar jag ränta för värdepappersbelåning?

## Liquidity portfolio to generate ~SEK1.8bn in 2023\*

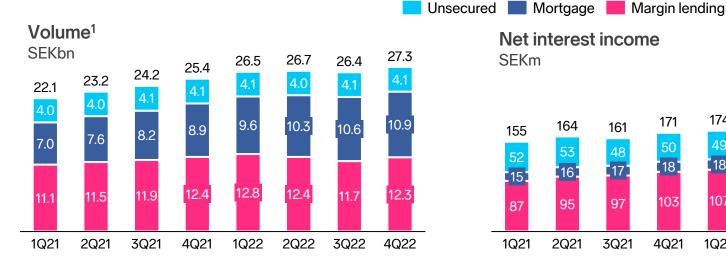
\*Assuming Q4 2022 volume, currency allocation, credit spreads and market consensus estimates for IBOR development.

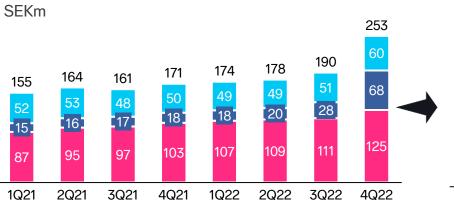


(1) Excluding lending against pledged cash and cash equivalents; (2) Including lending against pledged cash and cash equivalents; (3) Source: Bloomberg as per 2023-01-19.

Net interest income

\*Assuming Q4 2022 volumes and interest as per Jan 1st, 2023. Not accounting for deposit rate paid to customers.



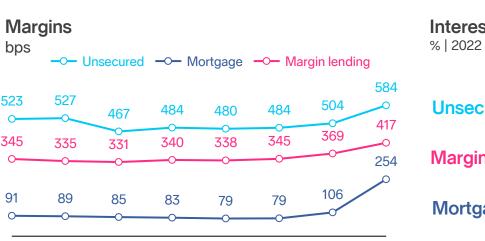




0.1 -0.3







1Q22

2Q22

3Q22

4Q22

1Q23 2Q23 3Q23 4Q23 Interest pass through

~SEK1,100m



Mortgage<sup>3</sup>: 80-90%

(1) Excluding lending against pledged cash and cash equivalents; (2) ~70% in Sweden, ~60% in Norway, 30% in Denmark and ~40% in Finland; (3) ~90% in Sweden and ~80% in Norway.

523

345

91

1Q21

2Q21

3Q21

4Q21

## Interest to customers of SEK ~200m in 2023\*

Credit

\*Assuming Q4 2022 volume, currency and customer account mix, and interest rates as of January 1, 2023

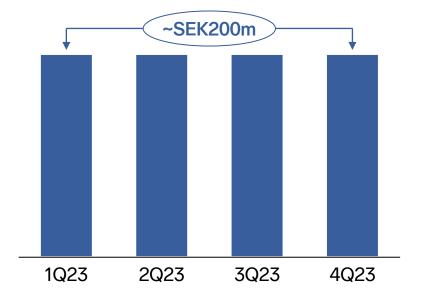
#### Estimated interest cost 2023

SEKm | Based on 4Q 22 volumes

Interest cost on total deposits (bps)

Interest cost on deposits bearing interest (bps)



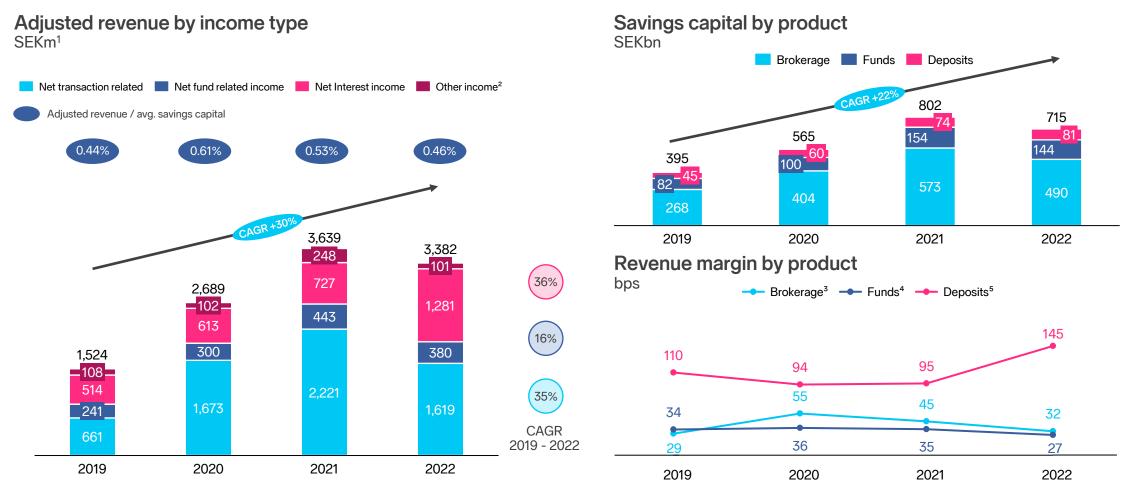


22%

Share of customers' deposits eligible for deposit interest based on newly launched interest models

94

# Resilient revenue bolstered by diversified revenue streams



(1) Adjusted revenue (SEK), subtracting SEK66m in 2019; (2) Includes other income, net other provision income and net financial transactions; (3) Net transaction related income divided by average quarterly brokerage savings capital; (4) Net fund related income divided by average quarterly fund savings capital; (5) Net interest income excluding income related to securities lending divided by average quarterly deposits.



## Deep-dives: Operating leverage and capital



## We are positioned to be long-term winners

#1 PAN-NORDIC DIGITAL PLATFORM

PASSIONATE AND TALENTED PEOPLE STRONG, SUSTAINABLE GROWTH OPERATING LEVERAGE AND CAPITAL LIGHT

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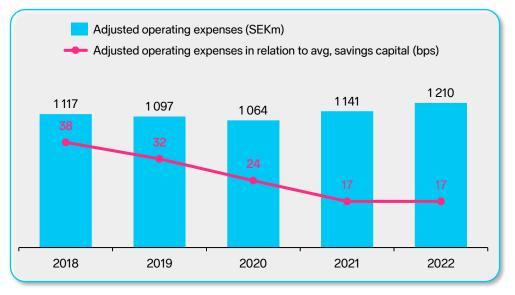
# Rigorous focus on cost discipline to drive operating leverage

#### Key drivers of operating leverage

- Scalable cloud-powered tech platform
- Process simplification and automation
- Highly efficient customer growth
- Manage third party spend

#### Operating leverage drives improvement in cost margin

Adjusted operating expenses<sup>1</sup> in absolute terms and in relation to avg. savings capital (bps)<sup>2</sup>



## Financial education through our visible savings economists and investment coaches...



Frida Bratt Savings economist

- 1,700 media quotes / statements
- Savings profile of the year 2022
- 16,200 followers on Twitter

Bjørn Erik Sættem Savings economist

171 media quotes / statements

9,200 followers on Twitter



- Ara Mustafa Investment coach
- Weekly podcast host for Sparpodden
   13.800 followers on Twitter



- Roger Berntsen Investment expert
- 770 media quotes / statements
  14,200 followers on Twitter



- Axel Karlsson Active trading manager
- Frequent interaction with active traders
- 26,300 followers on Twitter
- Mads Johannesen Investment coach
- 390 media quotes / statements
- 19,300 followers on Twitter





**Per Hansen** Savings economist

- 2,600 media quotes / statements
- Most quoted economist in Denmark
- 9,300 followers on Twitter



- 175 media quotes / statements
- 29,700 followers on Twitter



- Jukka Oksaharju Stock Strategist
- 245 media quotes / statements
- 22,800 followers on Twitter

## ...and more than 500k members in our community, with millions of views, streams and sessions...



...results in low customer acquisition cost and a very

attractive customer lifetime value

## ...results in highly profitable customer growth

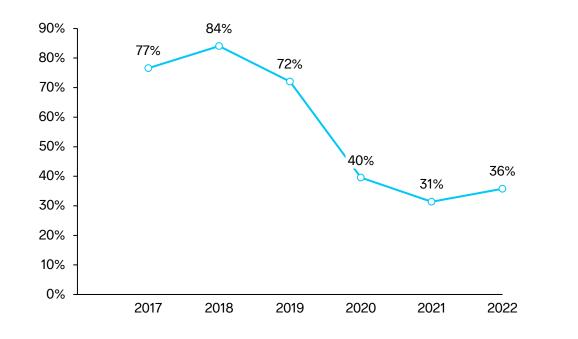
## High share of low-cost organic searches together with increasing retention rates...

Share of new customers by Nordnet's customer acquisition cost vs. average lifetime customer value Retention of active customer base acquisition channel<sup>1</sup> vear ago<sup>2</sup> SEK >80x 98.0% 97.5% 97.9% ~60 000 21% App Driven by low churn and 20% Direct high customer longevity >23x Churn: ~2% 22% Organic search ~17 000 Word of mouth and PR 33% Paid search keep CAC low ~ 720 2022 Dec 2020 Dec 2021 Dec 2022 Customer acquisition cost<sup>3</sup> Customer lifetime value -Customer lifetime value undiscounted <sup>4</sup> discounted @ 10%<sup>4</sup>

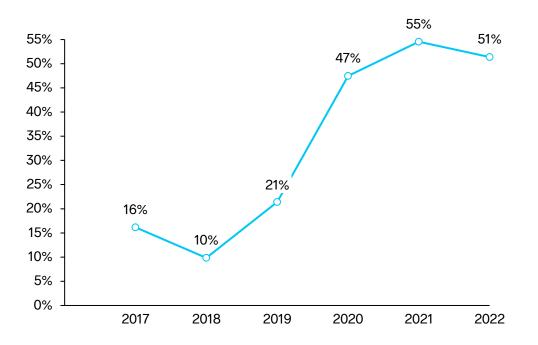
(1) Based on new customers 2022. Excludes customers where no tracking data exists, as well as acquisition channel "Display" and "Other"; (2) I.e. out of the active customers in December 2021 97.9% were still active in December 2022; (3) Customer acquisition cost 2022 (includes personnel expenses attributable to marketing, sales and onboarding as well as marketing expenses such as affiliates, SEO, etc. and mail expenses); (4) Customer retention rates of 97-98%, which Nordnet measures year-on year by testing if a customer is still active the following year. As a result, Nordnet enjoys a long average customer longevity on the platform. An expected lifetime value, which is calculated as expected average customer platform longevity multiplied by average income, is approximately SEK77,700 or, when discounted back over 40 years at a rate of 10%, is approximately SEK20,400. Source: Nordnet as per December 31, 2022

## Improved cost to income ratio driving profit margin

#### Adjusted cost income ratio<sup>1</sup>

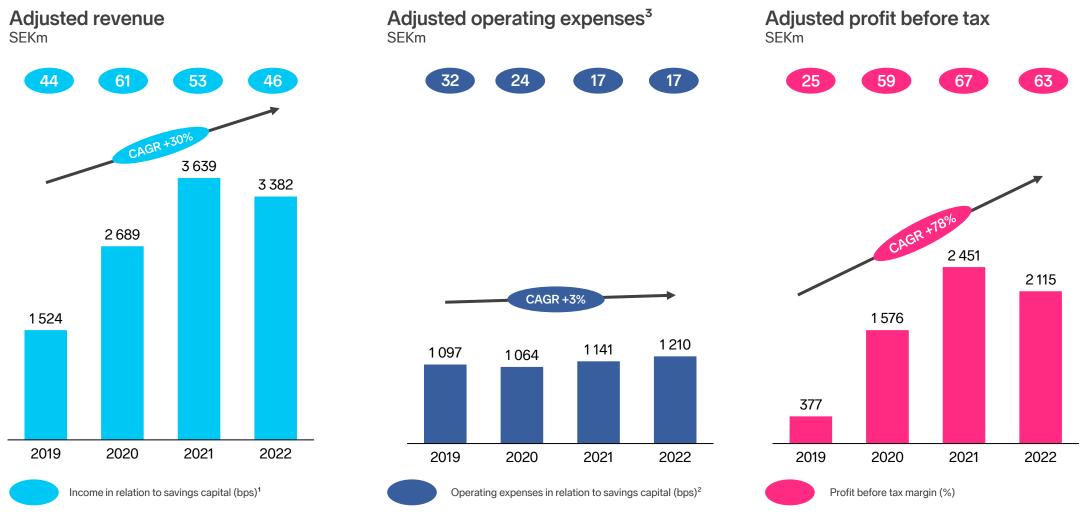


#### Adjusted profit margin<sup>1</sup>



(1) Adjusted operating expenses; subtracting SEK16m in 2018, SEK65m in 2019, SEK129m in 2020 and SEK81m in 2022. Adjusted operating income; subtracting SEK66m in 2019. A tax rate of 20% has been applied when adjusting for non-recurring expenses except FSA sanction of SEK100m which was not tax deductible (Q2 2022). Adjusted operating income (sale of Tink) was tax-free.

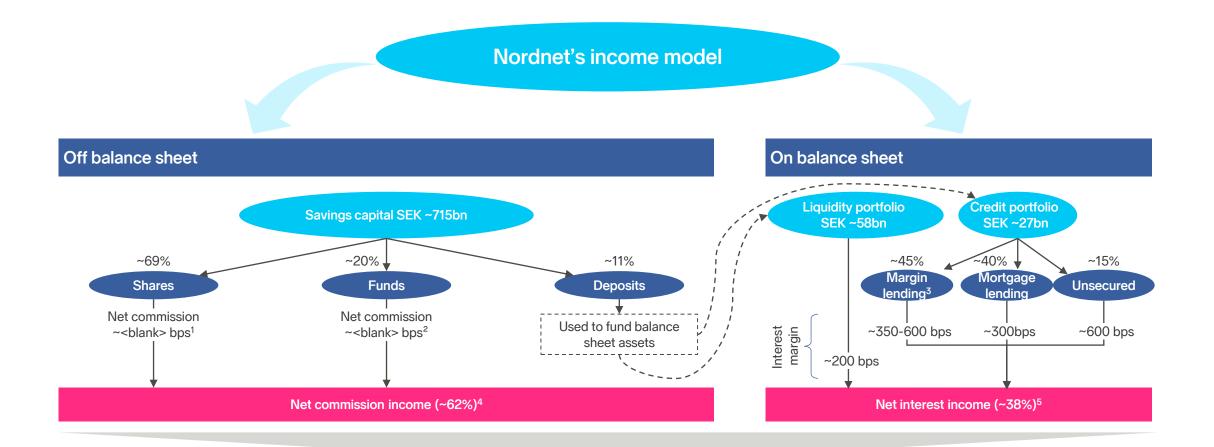
# Revenue growth together with operating leverage driving significant profit growth



(1) Adjusted revenue divided by average quarterly savings capital over the period; (2) Adjusted operating expenses divided by average quarterly savings capital over the period; (3) Includes amortisation of PPA intangibles and excludes credit losses

103

## Nordnet has a capital light business model



#### Savings capital is the single most important driver of Nordnet's income

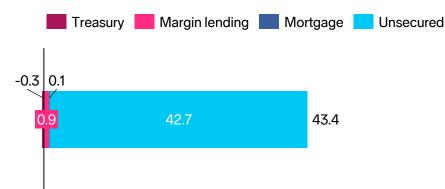
Figures as per end of December 2022; (1) Net transaction related income divided by average quarterly brokerage savings capital; (2) Net fund related income excluding income divided by average quarterly fund savings capital; (3) Excluding lending against pledged cash and cash equivalents; (4) Includes other income, net other commission income and net financial transactions; (5) Includes off-balance sheet income from securities lending.

# High quality loan portfolio with loan losses remaining at very low levels

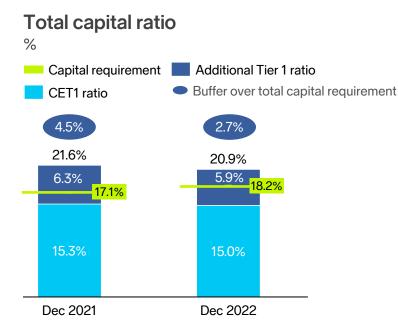


#### Net credit losses

SEKm | 2022

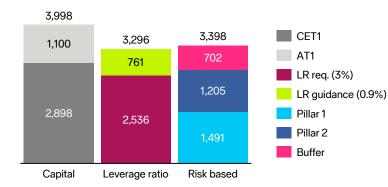


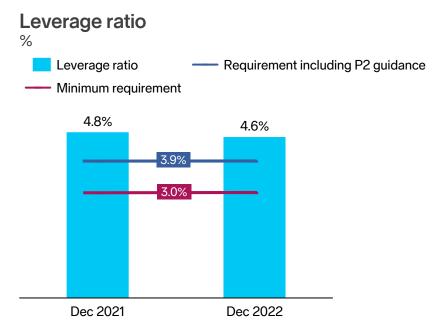
## **Maintained capital position**



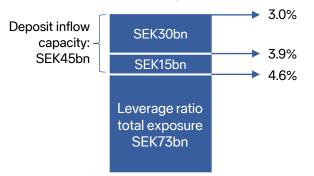
#### Risk based & Leverage Ratio requirements

December 2022, SEK million

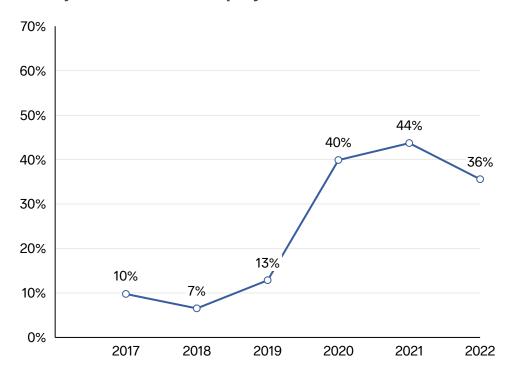




Leverage Ratio & deposit inflow capacity December 2022, SEKbn | %

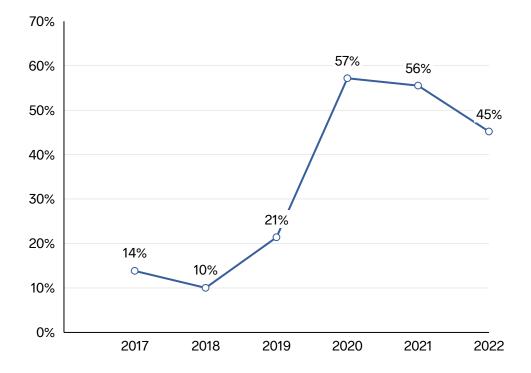


## Attractive return on equity



#### Adjusted return on equity<sup>12</sup>

#### Adjusted return on equity excluding intangible assets<sup>1,2,3</sup>



(1) Adjusted operating expenses; subtracting SEK45m in 2017, SEK16m in 2018, SEK65m in 2019, SEK129m in 2020 and SEK81m in 2022. Adjusted operating income; subtracting SEK66m in 2019. A tax rate of 20% has been applied when adjusting for non-recurring expenses. Adjusted operating income (sale of Tink) was tax-free. (2) Excluding AT1-capital. Interest for AT1 has been deducted from net profit. (3) Excludes intangible assets. Excludes amortisation of PPA acquisition intangibles (not tax-deductible).

/// Nordnet

## **Dividend policy**

Nordnet's dividend policy remains: **"Deliver superior total returns to shareholders via a pay-out ratio of 70% of statutory net income"** 

